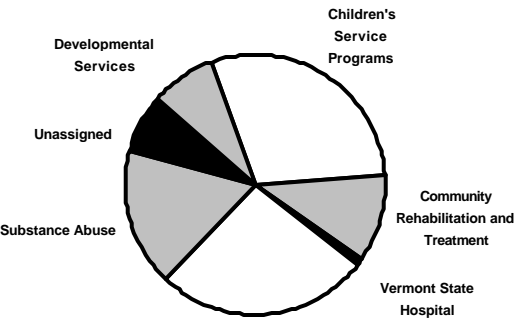


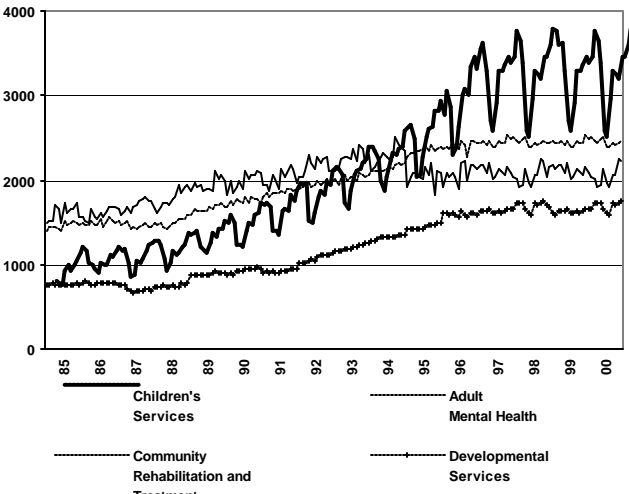
Vermont Department of Developmental
and Mental Health Services

2000 Statistical Report

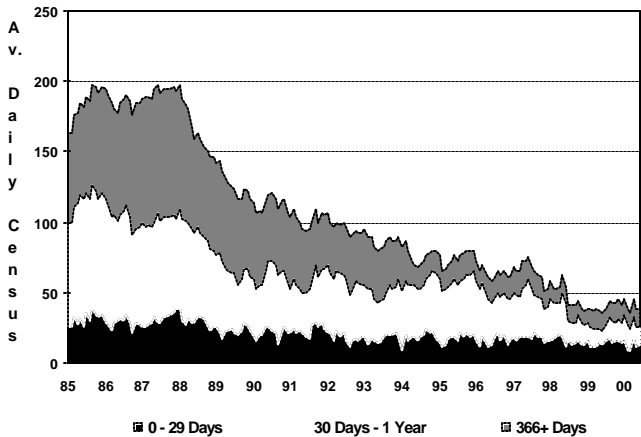
CLIENTS SERVED
By Primary Program Assignment



COMMUNITY PROGRAMS
Clients Served by Month



VERMONT STATE HOSPITAL
Patient Days by Length of Stay



INTRODUCTION

The Vermont Department of Developmental and Mental Health Services Statistical Report presents a systematic quantitative overview of the clients and services of Vermont's Developmental and Mental Health service delivery system. This report is intended to function as a reference document for Mental Health administrators, policymakers, and other interested parties. Annual statistical reports have been published since 1985. Together, these reports provide a detailed history in identical format of the development of systems of community care and the decline in the amount of publicly funded institutional care for people in need of developmental and mental health services.

The report consists of three major statistical sections followed by detailed notes that provide the definitions, methodological specifications, and caveats that are necessary to interpret the statistical results. The first section presents a comparative overview of the major programs supported by the Department of Developmental and Mental Health Services. The next two sections provide more detailed descriptions of the major components of the system: community service providers and the Vermont State Hospital.

Data presented in this report were provided to the Department of Developmental and Mental Health Services by the state's Designated Community Service Providers and the Vermont State Hospital. Institutional data are based on a complete enumeration of clients and services. Designated Community Service Provider data, on the other hand, describe only fully registered clients of the agencies. Designated Community Service Provider clients who receive only emergency services, or who receive only brief service from agency programs were not included in reports submitted to the Department of Developmental and Mental Health Services by some participating agencies.

All of the data in this report must be considered in light of the detailed notes presented as Part IV of the report. Part IV provides definitions of terms used in this report as well as cautions that must be observed in order to arrive at valid interpretations of the data. Where appropriate, instances and sources of irregularities in the data that could lead to erroneous conclusions are identified. These notes were prepared in consultation with the technical staff and administrators of the state's institutions and community providers. All concerns expressed by participating agencies have been incorporated into these notes. When the data are considered in light of the accompanying notes, they should provide as complete and accurate an overview of the clients and activities of programs funded by the Vermont Department of Developmental and Mental Health Services as can be reasonably expected.

Part I presents an overview of Vermont's Developmental and Mental Health Services service delivery system. Data on the number and characteristics (both demographic and clinical) of clients served and a summary of services provided by each

of the five major programs supported by the Department of Developmental and Mental Health Services as well as substance abuse programs at community mental health centers that are supported by the state's Office of Alcohol and Drug Abuse Program are presented in a comparative format. These programs include Children's and Adult Mental Health outpatient programs, Community Rehabilitation and Treatment programs, and Community Developmental Services programs, as well as inpatient services provided by the Vermont State Hospital. Data elements reported in Part I include each client's area of residence, age, gender, reported income, and responsibility for fee; his or her clinical diagnoses, problem assessment, and length of stay; a summary of services provided including individual and group services, day services, chemotherapy, diagnosis and evaluation, case management services, vocational services and residential services; and each client's condition on termination.

Part II presents a more detailed description of community clients and services. Comparable client data are presented for each of the state's community programs, and patterns of service delivery are detailed at both the clinic and program level. Finally, data regarding the influence of client diagnostic categories on service delivery patterns and the influence of client demographic and diagnostic characteristics on condition at termination are presented.

Part III describes patients who were in residence at the Vermont State Hospital during FY2000. This section complements the overall description of Vermont State Hospital clients and services presented in Part I by focusing on three characteristics that are of particular interest with regard to this client population: patients' legal status, the discharge rates of recently admitted patients, and the length of stay for continuing patients. Comparable information on each of these characteristics is presented for selected patient demographic and clinical categories.

Requests for additional information or analyses may be directed to:

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ACKNOWLEDGMENTS

This report is the result of the cooperative efforts of individuals in every part of Vermont's Department of Developmental and Mental Health Services delivery system. The Department of Developmental and Mental Health Services is indebted to all who contributed to the development and maintenance of the data systems that made this report possible.

The Management Information System Database Managers at community service providers and institutions worked closely with the Department of Developmental and Mental Health Services staff throughout the year to ensure the accuracy and identify the shortcomings of the data. Even more important, their continuing efforts to ensure accurate and uniform coding of service and client data, to streamline paper flow, and to make their Management Information Systems a useful management tool were essential to the completeness and accuracy of this report. During FY2000, the MIS Database Managers included:

Russ Stratton (Howard)	Gail Mero (UCS)
William Claessens (Northeast)	Mike Ray (Champlain)
Rob McShinsky (Clara Martin Center)	Nancy Smith (Rutland)
Keith Goslant (VSH)	Sandra Stubbs (LSI, UVS, SAS)
Shawn Manwaring (WCMH)	Emily Van De Weert (Addison)
Jeff Langeway (Franklin)	Jim Vaillancourt (Newcoast)
John Kinney (Lamoille)	Adena Weidman (VSH)
Kristen Anderson (NFI)	Robert Wickburg (Southeast)

The Directors of Vermont's Community Service Providers and institutions have been responsible for the development and maintenance of their respective Management Information Systems. Their support for the accurate accrual of comparable data has been and continues to be essential. The Department of Developmental and Mental Health Services thanks the following administrators for their cooperation and support.

William Alexander (Lamoille)	James Leddy (Howard)
Bill Ashe (Upper Valley)	Ted Mable (Franklin)
Kathy Gutting (NFI)	Mark Monson (Rutland)
Judith Hayward (Southeast)	Kevin O' Riordan (Sterling)
Linda Chambers (Clara Martin Center)	Steve Maglione (Champlain)
Kathleen Hemmens (Northeast)	Bert Francke (VSH)
John Halpin (UCS)	Roger Strauss (Washington)
Cheryl Thrall (Lincoln)	Robert Thorn (Addison)

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PART I: Overview

CLIENTS SERVED By Primary Program Assignment

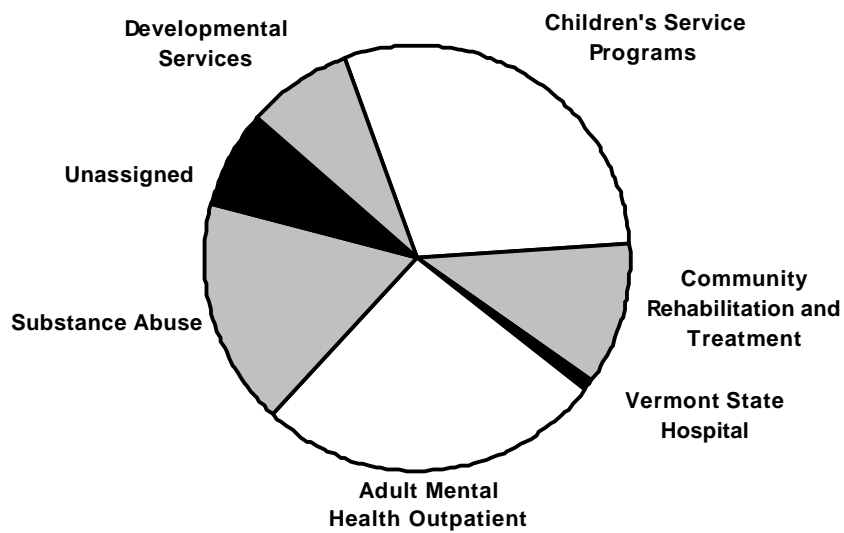


Table 1-1

Vermont Department of Developmental and Mental Health Services

NUMBER OF CLIENTS SERVED

by Clients' Program Assignment and Designated Agency

Fiscal Year 2000

<u>Designated Agency</u>	<u>Children's MH Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency Services</u>	<u>State Hospital</u>	<u>Developmental Services</u>
CSAC							
(Addison)	788	741	170	190	32	7	155
FGI							
(Franklin)	756	940	203	102	194	22	197
Howard							
(Chittenden)	1,281	792	659	1,476	553	78	338
LCMHS							
(Lamoille)	209	331	146	94	368	10	48
HCRSSVT							
(Southeast)	1,482	1,108	390	577	571	44	220
NEK							
(Northeast)	972	808	372	536	1	22	251
Clara Martin Center							
(Orange)	636	270	116	725	37	16	0
RACS							
(Rutland)	696	812	324	677	0	12	334
UCS							
(Bennington)	572	791	189	410	8	5	138
WCMHS							
(Washington)	701	723	433	2	204	27	276
Champlain							
Vocational Services	0	0	0	0	0	-	53
Lincoln							
Street, Inc.	0	0	0	0	0	-	31
Northeastern Family							
Institute	107	0	0	0	0	-	0
Sterling Area							
Services	0	0	0	0	0	-	41
Upper Valley							
Services	0	0	0	0	0	-	165
TOTAL	8,200	7,316	3,002	4,789	1,968	243	2,247

Emergency Services and State Hospital counts includes duplication with other treatment programs.

TABLE 1- 2
Vermont Department of Developmental and Mental Health Services
CLIENTS SERVED PER 1,000 POPULATION
by Clients' Program Assignment
Fiscal Year 2000

<u>Community Service Providers</u>	<u>Total Population</u>	<u>Mental Health Division</u>						<u>Developmental Svcs Division Community Program</u>
		<u>Children's Services</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>State Hospital</u>	
CSAC (Addison)	34,339	23.0	21.6	5.0	5.5	0.9	0.5	4.5
FGI (Franklin)	50,669	14.9	18.6	4.0	2.0	3.8	0.2	3.9
HCHS (Chittenden)	144,001	8.9	5.5	4.6	10.3	3.84	0.2	2.35
LCMHS (Lamoille)	21,970	9.5	15.1	6.7	4.3	16.8	0.2	2.2
HCRSSVT (Southeast)	90,778	16.3	12.2	4.3	6.4	6.3	0.2	2.4
NEK (Northeast)	61,613	15.8	13.1	6.0	8.70	0.0	0.3	4.1
CMC (Orange)	35,469	17.9	7.6	3.3	20.4	1.0	0.2	4.7
RACS (Rutland)	62,591	11.1	13.0	5.2	10.8	0.0	0.5	5.3
UCS (Bennington)	35,899	15.9	22.0	5.3	11.4	0.2	0.7	3.8
WCMHS (Washington)	56,411	12.4	12.8	7.7	0.0	3.6	0.2	4.9
TOTAL	593,740	13.8	12.3	5.1	8.1	3.3	0.2	3.8

See notes 1, 2 and 3.

TABLE 1-3
Vermont Department of Developmental and Mental Health Services
AGE OF CLIENTS SERVED
by Clients' Program Assignment
Fiscal Year 2000

<u>Age</u>	<u>Mental Health Division</u>						<u>Developmental</u>
	<u>Children's</u>	<u>Adult</u>	<u>Community</u>	<u>Substance</u>	<u>Unassigned</u>	<u>State</u>	<u>Svcs Division</u>
	<u>Services</u>	<u>Outpatient</u>	<u>Rehabilitation</u>	<u>Abuse</u>		<u>Hospital</u>	<u>Community</u>
							<u>Program</u>
0-12	52%	1%	0%	0%	11%	-	11%
13-19	45%	5%	1%	20%	18%	6%	12%
20-34	2%	35%	20%	37%	28%	30%	29%
35-49	1%	36%	43%	34%	28%	38%	28%
50-64	0%	14%	26%	7%	9%	19%	13%
65+	0%	10%	11%	1%	6%	70%	7%
Total Clients	(8,193)	(7,301)	(3,001)	(4,789)	(1,869)	(243)	(2,240)
Unknown	0%	0%	0%	0%	5%	-	0%
Grand Total	(8,200)	(7,316)	(3,002)	(4,789)	(1,968)	(243)	(2,247)

See Notes 1, 3 and 4.

TABLE 1-4
Vermont Department of Developmental and Mental Health Services

GENDER OF CLIENTS SERVED
by Clients' Program Assignment

Fiscal Year 2000

<u>Gender</u>	<u>Mental Health Division</u>						<u>Developmental</u>
	<u>Children's</u>	<u>Adult</u>	<u>Community</u>	<u>Substance</u>	<u>Unassigned</u>	<u>State</u>	<u>Svcs Division</u>
	<u>Services</u>	<u>Outpatient</u>	<u>Rehabilitation</u>	<u>Abuse</u>		<u>Hospital</u>	<u>Community</u>
							<u>Program</u>
Male	58%	39%	47%	71%	50%	72%	56%
Female	42%	61%	53%	29%	50%	28%	44%
 TOTAL							
Clients	(8,198)	(7,308)	(3,001)	(4,787)	(1,946)	(243)	(2,242)
 Unknown	0%	0%	0%	0%	1%	-	0%
 Grand Total	(8,200)	(7,316)	(3,002)	(4,789)	(1,968)	(243)	(2,247)

See notes 1 and 3.

TABLE 1-5

Vermont Department of Developmental and Mental Health Services

ANNUAL FAMILY INCOME OF CLIENTS SERVED
by Clients' Program Assignment

Fiscal Year 2000

<u>Income</u>	<u>Mental Health Division</u>						<u>Developmental</u>
	<u>Children's</u>	<u>Adult</u>	<u>Community</u>	<u>Substance</u>	<u>Unassigned</u>	<u>State</u>	<u>Svcs Division</u>
	<u>Services</u>	<u>Outpatient</u>	<u>Rehabilitation</u>	<u>Abuse</u>		<u>Hospital</u>	<u>Community</u>
							<u>Program</u>
\$ 1 - 9,999	29%	39%	73%	36%	36%	50%	79%
\$10,000 - 19,999	33%	30%	20%	34%	21%	0%	9%
\$20,000 - 29,999	17%	15%	4%	14%	17%	50%	4%
\$30,000 +	21%	16%	3%	15%	26%	0%	8%
TOTAL							
Clients	(3,253)	(4,011)	(1,784)	(2,694)	(483)	(2)	(938)
Percent	100%	100%	100%	100%	100%	100%	100%
Unknown	60%	45%	41%	44%	75%	99%	58%
Grand Total	(8,200)	(7,316)	(3,002)	(4,789)	(1,968)	(243)	(2,247)

See notes 1, 3 and 5.

Client income data is not collected from Medicaid clients at many CMHC's. Many cases reported as unknown income fall into this ca

TABLE 1-6

Vermont Department of Developmental and Mental Health Services

RESPONSIBILITY FOR FEE
by Clients' Program Assignment

Fiscal Year 2000

Responsibility For Fee	Mental Health Division						Developmental Svcs Division
	<u>Children's Services</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>State Hospital</u>	<u>Community Program</u>
Medicaid	63%	41%	62%	30%	26%	6%	79%
Medicare	0%	17%	52%	3%	9%	29%	15%
Other Insurance	34%	36%	25%	31%	34%	0%	9%
State Agency	2%	1%	0%	37%	1%	-	1%
Non-Insured	11%	18%	8%	15%	36%	66%	15%
Total Clients	(8,200)	(7,316)	(3,002)	(4,789)	(1,968)	(243)	(2,247)
Percent	100%	100%	100%	100%	100%	100%	100%

See Notes 1, 3 and 6.

TABLE 1-7
Vermont Department of Developmental and Mental Health Services
DIAGNOSES OF CLIENTS SERVED
by Clients' Program Assignment
Fiscal Year 2000

	Mental Health Division						Developmental
	Children's Services	Adult Outpatient	Community Rehabilitation	Substance Abuse	Unassigned	State Hospital	Svcs Division Community Program
<u>Diagnosis</u>							
Organic Brain Syndrome	0%	4%	3%	8%	-	15%	1%
Schizophrenia & Other Psychoses	2%	3%	47%	0%	5%	55%	9%
Affective Disorders	9%	40%	38%	5%	30%	36%	2%
Anxiety Disorders	10%	19%	13%	2%	9%	4%	2%
Personality Disorders	0%	6%	15%	1%	5%	31%	1%
Adjustment Disorders	51%	35%	3%	5%	34%	19%	2%
Social Problems	2%	2%	0%	1%	0%	0%	0%
Substance Abuse	5%	11%	14%	89%	15%	48%	0%
Children's Disorders	29%	1%	1%	1%	4%	3%	2%
Other Psychological Disorders	2%	3%	1%	1%	1%	3%	1%
Mental Retardation	2%	1%	2%	0%	1%	5%	92%
TOTAL							
Clients	(7,012)	(6,554)	(2,875)	(4,476)	(1,540)	236	(2,077)
Percent	100%	100%	100%	100%	100%	100%	100%
Deferred or Unknown	14%	10%	4%	7%	22%	3%	8%
Grand Total	(8,200)	(7,316)	(3,002)	(4,789)	(1,968)	(243)	(2,247)

See notes 1, 3 and 7.

Table 1-8

Vermont Department of Developmental and Mental Health Services

PROBLEMS OF CLIENTS SERVED
by Clients' Program Assignment

Fiscal Year 2000

<u>Problem Area</u>	<u>Mental Health Division</u>					<u>Developmental Svcs Division</u>	
	<u>Children's Services</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>State Hospital</u>	<u>Community Program</u>
Mood Disorders	16%	21%	17%	11%	16%		12%
Thought Disorders	2%	12%	50%	8%	6%		8%
Eating Disorders	2%	10%	12%	5%	3%		3%
Medical Somatic	8%	38%	45%	27%	12%		21%
Alcohol Abuse	2%	14%	19%	64%	16%		1%
Drug Abuse	2%	8%	11%	41%	9%		0%
Suicidal Tendencies	4%	17%	25%	12%	18%		2%
Problems in Daily Living	18%	47%	61%	39%	27%		21%
Social/Interpersonal	18%	38%	49%	45%	29%		17%
Marital/Family	20%	53%	48%	49%	25%		10%
Runaway	2%	1%	3%	4%	2%		1%
Criminal	2%	9%	8%	47%	7%		1%
Victim	5%	16%	13%	13%	6%		2%
TOTAL							
Clients	(7,046)	(6,343)	(2,639)	(4,463)	(983)	0	(1,417)
Percent	100%	100%	100%	100%	100%	100%	100%
Unknown	14%	13%	12%	7%	50%	100%	37%
Grand Total	(8,200)	(7,316)	(3,002)	(4,789)	(1,968)	(243)	(2,247)
See notes 1, 3 and 7.							

TABLE 1-9

Vermont Department of Developmental and Mental Health Services

LENGTH OF STAY OF CLIENTS SERVED
by Clients' Program Assignment

Fiscal Year 2000

<u>Year of Admission</u>	<u>Mental Health Division</u>						<u>Developmental Svcs Division</u>
	<u>Children's Services</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>State Hospital</u>	<u>Community Program</u>
Current Fiscal (2000)	54%	59%	9%	72%	82%	78%	11%
Previous Fiscal (1999)	25%	20%	12%	19%	10%	17%	9%
3 - 5 Years Earlier	17%	13%	28%	7%	7%	3%	25%
6 - 10 Years Earlier	4%	5%	21%	2%	1%	1%	22%
11+ Years Earlier	1%	3%	30%	1%	0%	0%	34%
TOTAL							
Clients	(8,081)	(7,182)	(2,995)	(4,777)	(1,764)	(243)	(2,161)
Percent	100%	100%	100%	100%	100%	100%	100%
Unknown	1%	2%	0%	0%	10%	-	4%
Grand Total	(8,200)	(7,316)	(3,002)	(4,789)	(1,968)	(243)	(2,247)

See Notes 1, 3 and 9.

TABLE 1-10

Vermont Department of Developmental and Mental Health Services

INDIVIDUAL AND GROUP SERVICES PROVIDED BY OUTPATIENT TREATMENT PROGRAMS

Fiscal Year 2000

	Mental Health Division						Developmental Svcs Division
	<u>Children's Services</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>	<u>Community Program</u>
<u>Total</u>							
Clients Served	8,567	7,543	3,427	5,119	6,291	243	2,545
Number of Outpatient Services	382,697	64,945	372,533	44,757	31,796	-	464,163
Clients Receiving Individual <u>or Group Services</u>							
Number	4,538	4,730	1,697	3,235	3,539	-	206
Percent of All Clients	53%	63%	50%	63%	56%	-	8%
Number of Individual <u>or Group Services</u>							
Number	49,811	40,202	27,791	26,252	7,678	-	2,425
Percent of All Outpatient Services	13%	62%	7%	59%	24%	-	1%
Average Services per Individual or Group Client	11	8	16	8	2	-	12

See notes 1, 3 and 10.

TABLE 1-11

Vermont Department of Developmental and Mental Health Services

DAY SERVICES PROVIDED BY TREATMENT PROGRAMS

Fiscal Year 2000

	Mental Health Division						Developmental Svc's Division
	<u>Children's Services</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>	<u>Community Program</u>
<u>Total</u>							
Clients Served	8,567	7,543	3,427	5,119	6,291	243	2,545
Number of Outpatient Services	382,697	64,945	372,533	44,757	31,796	-	464,163
<u>Clients Receiving Day Services</u>							
Number	0	44	794	594	0	-	901
Percent of All Clients	-	-	23%	12%	-	-	35%
<u>Number of Day Services</u>							
Number	0	1,002	52,048	8,845	0	-	144,798
Percent of All Outpatient Services	-	-	14%	20%	-	-	31%
<u>Average Services per</u>							
Day Service Client	-	-	66	15	-	-	161

See notes 1, 3 and 11.

TABLE 1-12

Vermont Department of Developmental and Mental Health Services

CHEMOTHERAPY SERVICES PROVIDED BY OUTPATIENT TREATMENT PROGRAMS

Fiscal Year 2000

	Mental Health Division						Developmental Svcs Division
	<u>Children's Services</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>	<u>Community Program</u>
<u>Total</u>							
Clients Served	8,567	7,543	3,427	5,119	6,291	243	2,545
Number of Outpatient Services	382,697	64,945	372,533	44,757	31,796	-	464,163
Clients Receiving							
<u>Chemotherapy Services</u>							
Number	1,156	2,814	2,563	193	94	-	366
Percent of All Clients	13%	37%	75%	4%	1%	-	14%
Number of							
<u>Chemotherapy Services</u>							
Number	4,262	10,861	21,077	679	816	-	1,436
Percent of All Outpatient Services	1%	17%	6%	2%	3%	-	0%
Average Services per							
Chemotherapy Client	4	4	8	4	9	-	4

See notes 1, 3 and 12.

TABLE 1-13

Vermont Department of Developmental and Mental Health Services

DIAGNOSIS AND EVALUATION SERVICES PROVIDED BY OUTPATIENT TREATMENT PROGRAMS

Fiscal Year 2000

	Mental Health Division						Developmental
	<u>Children's Services</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>	<u>Community Program</u>
<u>Total</u>							
Clients Served	8,567	7,543	3,427	5,119	6,291	243	2,545
Number of Outpatient Services	382,697	64,945	372,533	44,757	31,796	-	464,163
Clients Receiving							
<u>Diagnosis and Evaluation Services</u>							
Number	2,939	3,752	542	3,277	1,017	-	799
Percent of All Clients	34%	50%	16%	64%	16%	-	31%
Number of							
<u>Diagnosis and Evaluation Services</u>							
Number	4,495	5,487	1,001	3,928	1,418	-	2,944
Percent of All Outpatient Services	1%	8%	0%	9%	4%	-	1%
Average Services per							
Diagnostic and Evalutaion Client	2	1	2	1	1	-	4

See notes 1, 3 and 13.

TABLE 1-14

Vermont Department of Developmental and Mental Health Services

CASE MANAGEMENT SERVICES PROVIDED BY OUTPATIENT TREATMENT PROGRAMS

Fiscal Year 2000

	Mental Health Division						Developmental Svcs Division
	<u>Children's Services</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>	<u>Community Program</u>
<u>Total</u>							
Clients Served	8,567	7,543	3,427	5,119	6,291	243	2,545
Number of Outpatient Services	382,697	64,945	372,533	44,757	31,796	-	464,163
Clients Receiving Case Management Services							
Number	6,425	1,500	2,995	572	2,978	-	2,071
Percent of All Clients	75%	20%	87%	11%	47%	-	81%
<u>Case Management Services</u>							
Number	301,312	7,188	253,320	3,975	10,804	-	177,332
Percent of All Outpatient Services	79%	11%	68%	9%	34%	-	38%
Average Services per Case Management Client	47	5	85	7	4	-	86

See notes 1, 3 and 14.

TABLE 1-15

Vermont Department of Developmental and Mental Health Services

VOCATIONAL SERVICES PROVIDED BY OUTPATIENT TREATMENT PROGRAMS

Fiscal Year 2000

	Mental Health Division						Developmental
	<u>Children's Services</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>	<u>Svcs Division Community Program</u>
<u>Total</u>							
Clients Served	8,567	7,543	3,427	5,119	6,291	243	2,545
Number of Outpatient Services	382,697	64,945	372,533	44,757	31,796	-	464,163
Clients Receiving Vocational							
<u>Services</u>							
Number	0	0	874	0	0	-	591
Percent of All Clients	-	-	26%	-	-	-	23%
Number of Vocational							
<u>Vocational Services</u>							
Number	0	0	15,713	0	0	-	38,362
Percent of All Outpatient Services	-	-	4%	-	-	-	8%
Average Services per							
Vocational Client	-	-	18	-	-	-	65

See notes 1, 3 and 15.

TABLE 1-16

Vermont Department of Developmental and Mental Health Services

RESIDENTIAL SERVICES PROVIDED

Fiscal Year 2000

	Mental Health Division						Developmental Svcs Division
	<u>Children's Services</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>	<u>Community Program</u>
<u>Total</u>							
Clients Served	8,567	7,543	3,427	5,119	6,291	243	2,545
Clients Receiving							
<u>Residential Services</u>							
Number	306	0	277	308	28	243	895
Percent of All							
Clients	4%	-	8%	6%	0%	100%	35%
<u>Days of Residential Services</u>							
Number	41,295	0	37,479	1,142	122	20,292	240,088
Average Days per							
Residential Client	135	-	135	4	4	84	268

See notes 1, 3 and 16.

TABLE 1-17

Vermont Department of Developmental and Mental Health Services

CONDITION ON TERMINATION OF CLIENTS SERVED
by Clients' Program Assignment

Fiscal Year 2000

	Mental Health Division						Developmental
	<u>Children's Services</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>State Hospital</u>	<u>Community Program</u>
<u>Condition on Termination</u>							
Improved	63%	54%	33%	56%	48%	-	17%
Unchanged	33%	44%	54%	42%	43%	-	75%
Worse	4%	2%	12%	2%	8%	-	8%
 TOTAL							
Clients	(2,069)	(1,709)	(236)	(2,168)	(642)	-	(71)
Percent	100%	100%	100%	100%	100%	-	100%
 Unknown	25%	39%	23%	28%	19%	100%	44%
 Total Discharges	(2,744)	(2,802)	(306)	(2,999)	(797)	(243)	(126)
 Discharge Rate							
(Percent of all Clients)	31%	35%	10%	55%	36%	-	6%

See notes 1, 3 and especially 17.

Part II: Community Programs

COMMUNITY PROGRAMS
Clients Served by Month

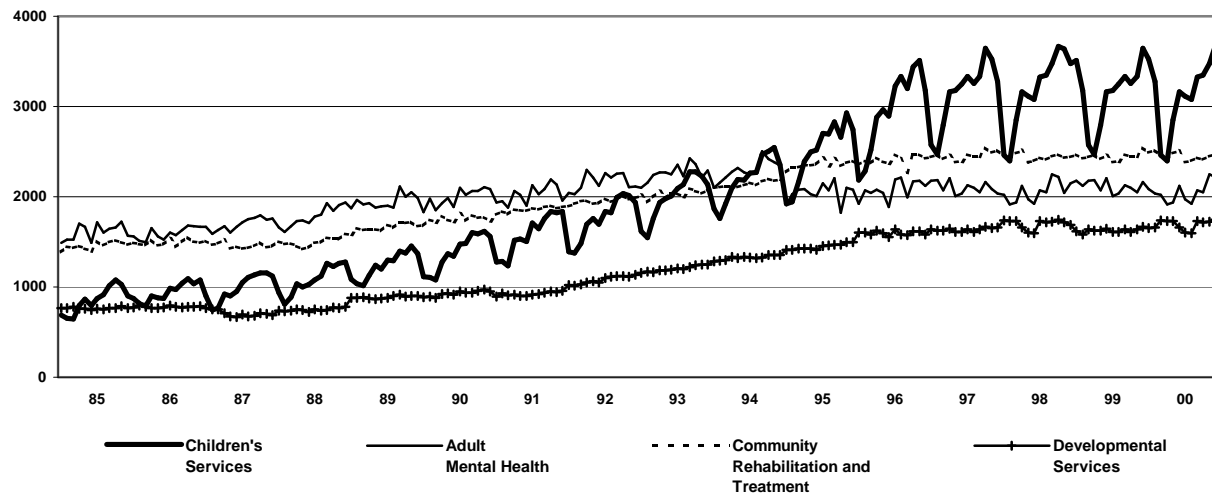


TABLE 2-1

Vermont Department of Developmental and Mental Health Services
 INDIVIDUAL TREATMENT SERVICES
 Provided to Clients of Children's Services, Adult Mental Health, and Community Rehabilitation and Treatment Programs
 At Community Service Providers in Vermont
 January 1991 through June 2000

<u>YEAR/MONTH</u>	<u>Number of Individual Treatment Services</u>		
	<u>Children's Services Outpatient</u>	<u>Adult Mental Health Outpatient</u>	<u>Community Rehabilitation And Treatment Outpatient</u>
<u>2000</u>			
April - June	5,247	8,746	5,056
January - March	5,246	8,675	4,601
<u>1999</u>			
October - December	4,487	8,110	4,483
July - September	5,227	8,662	5,215
April - June	5,985	9,000	5,585
January - March	5,283	7,821	5,115
<u>1998</u>			
October - December	4,591	7,408	5,153
July - September	4,026	6,919	5,517
April - June	5,469	7,418	6,019
January - March	5,443	7,273	5,877
<u>1997</u>			
October - December	5,255	6,600	5,615
July - September	4,956	6,264	5,903
April - June	7,071	7,051	6,350
January - March	7,012	6,978	6,104
<u>1996</u>			
October - December	7,352	7,486	5,904
July - September	6,083	7,604	6,343
April - June	8,925	8,101	6,891
January - March	8,742	8,233	7,312
<u>1995</u>			
October - December	7,208	7,598	7,540
July - September	5,896	7,837	7,532
April - June	7,167	8,117	7,733
January - March	7,572	9,235	9,074
<u>1994</u>			
October - December	6,891	8,606	9,109
July - September	6,552	8,537	9,709
April - June	11,919	9,762	10,150
January - March	11,703	9,490	10,104
<u>1993</u>			
October - December	10,425	9,373	9,872
July - September	7,590	9,111	10,229
April - June	11,167	10,139	9,584
January - March	11,796	10,237	9,290
<u>1992</u>			
October - December	10,498	10,532	9,341
July - September	7,818	9,863	9,428
April - June	10,640	10,519	9,739
January - March	10,861	10,969	10,012
<u>1991</u>			
October - December	9,999	10,980	9,902
July - September	8,158	10,054	9,910
April - June	11,039	11,160	11,426
January - March	10,821	10,883	10,814

See notes 1 and 10.

TABLE 2-2

Vermont Department of Developmental and Mental Health Services
 DAY TREATMENT SERVICES
 Provided To Clients Of Community Rehabilitation and Treatment Programs and Developmental Services Programs
 At Community Service Providers in Vermont
 January 1992 through June 2000

<u>YEAR/MONTH</u>	<u>Day Treatment Services</u>	
	<u>Community Rehabilitation And Treatment</u>	<u>Developmental Services</u>
<u>2000</u>		
April - June	12,507	42,475
January - March	12,580	35,548
<u>1999</u>		
October - December	13,218	33,811
July - September	13,743	35,753
April - June	16,680	41,221
January - March	13,866	42,137
<u>1998</u>		
October - December	13,037	39,853
July - September	14,569	36,255
April - June	14,682	40,388
January - March	14,144	37,659
<u>1997</u>		
October - December	13,825	35,201
July - September	14,647	41,381
April - June	14,811	41,369
January - March	14,874	38,765
<u>1996</u>		
October - December	15,201	38,852
July - September	18,041	40,355
April - June	18,372	53,963
January - March	18,365	53,741
<u>1995</u>		
October - December	18,126	54,120
July - September	19,155	54,047
April - June	19,710	51,286
January - March	19,185	45,811
<u>1994</u>		
October - December	19,073	41,613
July - September	19,632	41,386
April - June	20,669	38,687
January - March	18,853	35,575
<u>1993</u>		
October - December	19,555	35,228
July - September	19,509	33,039
April - June	20,063	29,492
January - March	19,081	27,313
<u>1992</u>		
October - December	18,692	26,012
July - September	19,395	25,852
April - June	19,769	25,903
January - March	18,913	23,940

See notes 1 and 11.

TABLE 2-3

Vermont Department of Developmental and Mental Health Services

NUMBER OF CLIENTS SERVED BY TREATMENT PROGRAMS

Who Were served Each Month By
Community Service Providers

Fiscal Year 2000

<u>Month</u>	<u>Treatment Programs</u>						<u>Total</u>
	<u>Children's Services</u>	<u>Adult Mental Health</u>	<u>Community Rehabilitation and Treatment</u>	<u>Substance Abuse</u>	<u>Emergency Services</u>	<u>Developmental Services</u>	
July	2,874	2,250	2,477	1,201	930	1,923	10,827
August	2,881	2,269	2,376	1,209	861	1,932	10,831
September	3,557	2,301	2,456	1,216	843	1,930	11,610
October	3,744	2,356	2,421	1,150	926	1,935	11,762
November	3,914	2,327	2,430	1,246	861	1,923	11,971
December	4,009	2,370	2,432	1,157	871	1,923	12,043
January	4,287	2,334	2,427	1,215	837	1,916	12,321
February	4,355	2,395	2,455	1,259	776	1,957	12,480
March	4,631	2,567	2,485	1,407	878	2,053	13,114
April	4,411	2,324	2,443	1,304	777	2,051	12,639
May	4,617	2,382	2,445	1,343	842	1,982	12,918
June	4,480	2,289	2,504	1,324	745	1,953	12,639
Monthly Average	3,980	2,347	2,446	1,253	846	1,957	12,096

See notes 1 and 3.

Clients served by more than one treatment program during FY98 have been counted toward the number of clients served by each program, but only once toward the overall total.

TABLE 2-4

Vermont Department of Developmental and Mental Health Services

NUMBER OF CLIENTS ASSIGNED TO TREATMENT PROGRAMS

Who Were Served Each Month By
Community Service Providers

Fiscal Year 2000

<u>Month</u>	<u>Treatment Programs</u>						<u>Total</u>
	<u>Children's Services</u>	<u>Adult Mental Health</u>	<u>Community Rehabilitation and Treatment</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>Developmental Services</u>	
July	2,802	2,249	2,452	1,110	321	1,901	10,827
August	2,810	2,269	2,378	1,133	350	1,903	10,831
September	3,442	2,299	2,438	1,130	398	1,907	11,610
October	3,601	2,341	2,416	1,067	435	1,912	11,762
November	3,780	2,321	2,410	1,156	417	1,896	11,971
December	3,844	2,350	2,435	1,087	438	1,891	12,043
January	4,126	2,354	2,421	1,114	416	1,895	12,321
February	4,210	2,407	2,420	1,146	394	1,910	12,480
March	4,501	2,576	2,436	1,270	402	1,933	13,114
April	4,419	2,364	2,393	1,205	355	1,909	12,639
May	4,516	2,468	2,422	1,228	387	1,925	12,918
June	4,354	2,361	2,464	1,226	326	1,914	12,639
Monthly Average	3,867	2,363	2,424	1,156	387	1,908	12,096

See notes 1 and 3

TABLE 2-5

Vermont Department of Developmental and Mental Health Services

SERVICES PROVIDED EACH MONTH
Community Service Providers

Fiscal Year 2000

<u>Month</u>	<u>Total Clients Served</u>	<u>Individual and Group</u>	<u>Services</u>			
			<u>Day Services</u>	<u>Chemotherapy</u>	<u>Diagnosis and Evaluation</u>	<u>Case Management</u>
July	10,827	11,585	17,672	3,106	1,402	52,741
August	10,831	11,343	17,804	3,027	1,564	50,413
September	11,610	13,267	17,635	3,274	1,703	59,224
October	11,762	13,278	17,711	3,163	1,712	60,520
November	11,971	13,725	16,746	3,055	1,704	59,573
December	12,043	12,687	16,472	3,159	1,536	57,363
January	12,321	13,560	16,067	3,145	1,660	63,976
February	12,480	14,073	16,684	3,059	1,709	63,771
March	13,114	16,171	19,263	3,494	1,841	73,884
April	12,639	13,806	16,735	2,766	1,390	61,941
May	12,918	16,184	18,210	3,384	1,549	73,248
June	12,639	15,160	24,857	3,662	1,459	76,052
Monthly Average	12,096	13,737	17,988	3,191	1,602	62,726

See notes 3, and 10 through 14

TABLE 2-6

Vermont Department of Developmental and Mental Health Services

AGE OF CLIENTS SERVED
Community Service Providers

Fiscal Year 2000

	Total Clients Served	No Age Data	Age						(N)
			0 - 12	13 - 19	20 - 34	35 - 49	50 - 64	65 +	
OVERALL	27,522	0%	17%	20%	23%	25%	9%	5%	(27,393)
<u>Community Service Providers</u>									
CSAC (Addison)	2,076	0%	19%	23%	21%	24%	9%	5%	(2,074)
FGI (Franklin)	2,392	3%	23%	17%	22%	21%	9%	7%	(2,317)
Howard (Chittenden)	5,099	0%	14%	21%	28%	25%	8%	4%	(5,097)
LCMHS (Lamoille)	1,196	1%	22%	19%	21%	23%	10%	5%	(1,179)
HCRSSVT (Southeast)	4,348	0%	21%	21%	21%	25%	9%	3%	(4,347)
NEK (Northeast)	2,940	-	19%	22%	22%	23%	10%	5%	(2,940)
Clara Martin Center (Orange)	1,784	0%	16%	26%	25%	24%	8%	1%	(1,779)
RACS (Rutland)	2,843	-	14%	19%	23%	28%	11%	5%	(2,841)
UCS (Bennington)	2,108	0%	15%	18%	23%	23%	9%	11%	(2,104)
WCMHS (Washington)	2,339	1%	18%	17%	20%	27%	12%	6%	(2,323)
Champlain Vocational Services	53	-	0%	0%	30%	49%	13%	8%	(53)
Lincoln Street, Inc.	31	-	10%	19%	16%	23%	19%	13%	(31)
Northeastern Family Institute	107	0%	17%	81%	0%	0%	0%	2%	(107)
Sterling Area Services	41	0%	2%	12%	12%	32%	29%	12%	(41)
Upper Valley Services	165	3%	6%	12%	28%	30%	17%	7%	(160)

See notes 2, 3 and 4

TABLE 2-7

Vermont Department of Developmental and Mental Health Services

GENDER OF CLIENTS SERVED
Community Service Providers

Fiscal Year 2000

	Total Clients Served	No Gender Data	Gender		(N)
			Male	Female	
OVERALL	27,522	0%	53%	47%	(27,482)
<u>Community Service Providers</u>					
CSAC (Addison)	2,076	0%	50%	50%	(2,075)
FGI (Franklin)	2,392	1%	49%	51%	(2,380)
Howard (Chittenden)	5,099	0%	58%	42%	(5,096)
LCMHS (Lamoille)	1,196	-	50%	50%	(1,195)
HCRSSVT (Southeast)	4,348	0%	52%	48%	(4,347)
NEK (Northeast)	2,940	-	53%	47%	(2,940)
Clara Martin Center (Orange)	1,784	1%	59%	41%	(1,775)
RACS (Rutland)	2,843	0%	53%	47%	(2,840)
UCS (Bennington)	2,108	-	53%	47%	(2,108)
WCMHS (Washington)	2,339	0%	50%	50%	(2,334)
Champlain Vocational Services	53	-	53%	47%	(53)
Lincoln Street, Inc.	31	-	45%	55%	(31)
Northeastern Family Institute	107	0%	57%	43%	(107)
Sterling Area Services	41	-	51%	49%	(41)
Upper Valley Services	165	-	57%	43%	(160)

See notes 2 and 3.

TABLE 2-8

Vermont Department of Developmental and Mental Health Services

GROSS ANNUAL HOUSEHOLD INCOME OF CLIENTS SERVED
Community Service Providers

Fiscal Year 2000

	Total <u>Clients Served</u>	<u>No Income Data</u>	<u>Income</u>				(N)
			<u>LT</u> <u>\$10,000</u>	<u>\$10,000 -</u> <u>\$19,999</u>	<u>20000-</u> <u>\$29,999</u>	<u>GT</u> <u>\$30,000</u>	
OVERALL	27,522	52%	43%	28%	13%	15%	(13,163)
<u>Community Service Providers</u>							
CSAC (Addison)	2,076	74%	24%	27%	17%	33%	(539)
FGI (Franklin)	2,392	43%	41%	26%	13%	20%	(1,374)
Howard (Chittenden)	5,099	63%	39%	31%	14%	17%	(1,889)
LCMHS (Lamoille)	1,196	66%	51%	28%	10%	11%	(405)
HCRSSVT (Southeast)	4,348	71%	46%	26%	16%	12%	(1,274)
NEK (Northeast)	2,940	25%	45%	30%	12%	12%	(2,202)
Clara Martin Center (Orange)	1,784	31%	32%	31%	17%	21%	(1,230)
RACS (Rutland)	2,843	54%	50%	27%	11%	13%	(1,309)
UCS (Bennington)	2,108	40%	38%	33%	13%	15%	(1,260)
WCMHS (Washington)	2,339	34%	56%	25%	9%	9%	(1,548)
Champlain Vocational Services	53	6%	86%	10%	-	-	(50)
Lincoln Street, Inc.	31	48%	94%	-	-	-	(16)
Northeastern Family Institute	107	87%	-	-	-	21%	(14)
Sterling Area Services	41	46%	91%	9%	-	-	(22)
Upper Valley Services	165	81%	10%	3%	-	87%	(31)

See notes 2, 3 and 5.

TABLE 2-9
Vermont Department of Developmental and Mental Health Services

RESPONSIBILITY FOR FEE OF CLIENTS SERVED

Community Service Providers
Fiscal Year 2000

	Responsibility for Fee					(N)
	<u>Medicaid</u>	<u>Medicare</u>	<u>Other Insurance</u>	<u>State Agency</u>	<u>Uninsured</u>	
OVERALL	50%	13%	31%	8%	15%	(27,522)
<u>Community Service Providers</u>						
CSAC (Addison)	45%	12%	36%	2%	20%	(2,076)
FGI (Franklin)	51%	14%	35%	3%	16%	(2,392)
Howard (Chittenden)	45%	12%	32%	9%	14%	(5,099)
LCMHS (Lamoille)	42%	8%	28%	5%	30%	(1,196)
HCRSSVT (Southeast)	41%	12%	42%	11%	13%	(4,348)
NEK (Northeast)	65%	12%	20%	-	8%	(2,940)
Clara Martin Center (Orange)	39%	6%	30%	16%	14%	(1,784)
RACS (Rutland)	55%	10%	22%	7%	21%	(2,843)
UCS (Bennington)	55%	19%	34%	0%	13%	(2,108)
WCMHS (Washington)	61%	22%	30%	-	13%	(2,339)
Champlain Vocational Services	98%	-	13%	0%	2%	(53)
Lincoln Street, Inc.	84%	-	-	-	16%	(31)
Northeastern Family Institute	89%	-	7%	-	6%	(107)
Sterling Area Services	98%	-	-	-	-	(41)
Upper Valley Services	57%	-	1%	5%	37%	(165)

See notes 2, 3, and 6

TABLE 2-10

Vermont Department of Developmental and Mental Health Services

MEDICAID COVERAGE OF CLIENTS SERVED

By Clients' Program Assignment
Community Service Providers

Fiscal Year 2000

	<u>Children's Outpatient</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Developmental Disabilities</u>	<u>Substance Abuse</u>	<u>Unassigned</u>
OVERALL	44%	28%	58%	18%	18%	20%
<u>Community Service Providers</u>						
CSAC (Addison)	32%	17%	18%	24%	15%	6%
FGI (Franklin)	34%	27%	71%	11%	30%	7%
Howard (Chittenden)	21%	25%	50%	9%	12%	13%
LCMHS (Lamoille)	50%	27%	90%	40%	19%	37%
HCRSSVT (Southeast)	42%	31%	21%	8%	18%	19%
NEK (Northeast)	78%	48%	71%	29%	35%	100%
Clara Martin Center (Orange)	58%	18%	55%	-	10%	3%
RACS (Rutland)	47%	29%	62%	34%	24%	-
UCS (Bennington)	68%	27%	77%	28%	19%	88%
WCMHS (Washington)	27%	22%	77%	12%	0%	21%
Champlain Vocational Services	-	-	-	0%	-	-
Lincoln Street, Inc.	-	-	-	13%	-	-
Northeastern Family Institute	50%	-	-	-	-	-
Sterling Area Services	-	-	-	10%	-	-
Upper Valley Services	-	-	-	13%	-	-

See notes 1, 2, 3 and 6.

TABLE 2-11

Vermont Department of Developmental and Mental Health Services

MEDICARE INSURANCE COVERAGE OF CLIENTS SERVED

By Clients' Program Assignment
Community Service Providers

Fiscal Year 2000

	<u>Children's Outpatient</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Developmental Disabilities</u>	<u>Substance Abuse</u>	<u>Unassigned</u>
OVERALL	33%	36%	22%	8%	29%	32%
<u>Community Service Providers</u>						
CSAC (Addison)	34%	46%	12%	7%	33%	25%
FGI (Franklin)	36%	46%	17%	18%	38%	15%
Howard (Chittenden)	39%	30%	11%	5%	31%	52%
LCMHS (Lamoille)	33%	35%	8%	4%	16%	14%
HCRSSVT (Southeast)	43%	37%	85%	15%	41%	31%
NEK (Northeast)	20%	24%	13%	3%	21%	0%
Clara Martin Center (Orange)	29%	38%	12%	-	29%	0%
RACS (Rutland)	23%	29%	13%	5%	25%	-
UCS (Bennington)	28%	37%	14%	4%	25%	0%
WCMHS (Washington)	38%	36%	13%	16%	0%	32%
Champlain Vocational Services	-	-	-	0%	-	-
Lincoln Street, Inc.	-	-	-	0%	-	-
Northeastern Family Institute	6%	-	-	-	-	-
Sterling Area Services	-	-	-	0%	-	-
Upper Valley Services	-	-	-	1%	-	-

See notes 1, 2, 3 and 6.

TABLE 2-12

Vermont Department of Developmental and Mental Health Services

OTHER INSURANCE COVERAGE OF CLIENTS SERVED

By Clients' Program Assignment
Community Service Providers

Fiscal Year 1999

	<u>Children's Outpatient</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Developmental Disabilities</u>	<u>Substance Abuse</u>	<u>Unassigned</u>
OVERALL	26%	45%	13%	18%	31%	41%
<u>Community Service Providers</u>						
CSAC (Addison)	6%	21%	1%	1%	15%	19%
FGI (Franklin)	8%	23%	1%	1%	25%	8%
Howard (Chittenden)	1%	14%	0%	0%	14%	19%
LCMHS (Lamoille)	31%	68%	5%	2%	33%	11%
HCRSSVT (Southeast)	68%	86%	30%	95%	9%	93%
NEK (Northeast)	20%	72%	53%	19%	9%	0%
Clara Martin Center (Orange)	61%	84%	45%	-	92%	100%
RACS (Rutland)	5%	13%	0%	2%	7%	-
UCS (Bennington)	51%	70%	2%	19%	89%	38%
WCMHS (Washington)	4%	19%	0%	1%	0%	34%
Champlain Vocational Services	-	-	-	0%	-	-
Lincoln Street, Inc.	-	-	-	35%	-	-
Northeastern Family Institute	1%	-	-	-	-	-
Sterling Area Services	-	-	-	0%	-	-
Upper Valley Services	-	-	-	57%	-	-

See notes 1, 2, 3 and 6.

TABLE 2-13

Vermont Department of Developmental and Mental Health Services

STATE AGENCY CONTRACT OF COVERAGE OF CLIENTS SERVED

By Clients' Program Assignment

Community Service Providers

Fiscal Year 2000

	<u>Children's Outpatient</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Mental Retardation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>
OVERALL	1%	0%	0%	61%	0%	0%
<u>Community Service Providers</u>						
CSAC (Addison)	0%	0%	0%	62%	0%	3%
FGI (Franklin)	0%	0%	0%	73%	0%	1%
Howard (Chittenden)	0%	0%	0%	79%	0%	0%
LCMHS (Lamoille)	0%	0%	0%	0%	0%	0%
HCRSSVT (Southeast)	0%	0%	0%	45%	0%	0%
NEK (Northeast)	0%	0%	0%	49%	0%	0%
Clara Martin Center (Orange)	1%	0%	0%	-	0%	0%
RACS (Rutland)	0%	0%	0%	54%	0%	-
UCS (Bennington)	1%	0%	0%	68%	0%	0%
WCMHS (Washington)	1%	0%	0%	70%	0%	0%
Champlain Vocational Services	-	-	-	98%	-	-
Lincoln Street, Inc.	-	-	-	71%	-	-
Northeastern Family Institute	39%	-	-	-	-	-
Sterling Area Services	-	-	-	88%	-	-
Upper Valley Services	-	-	-	44%	-	-

See notes 1, 2, 3 and 6.

TABLE 2-14

Vermont Department of Developmental and Mental Health Services

DIAGNOSES OF CLIENTS SERVED
Community Service Providers

Fiscal Year 2000

	Total Clients Served	No DX Data	Schizophrenia and other Psychoses	Affective Disorder	Anxiety Disorder	Personality Disorder	Adjustment Disorder	Social Problem	Substance Abuse	Child Non- Psychotic	Other Psychological Disorder	MR/ DD	(N)
OVERA	27,522	11%	11%	21%	10%	4%	27%	1%	23%	9%	2%	9%	(24,534)
<u>Community Service Providers</u>													
CSAC (Addiso	2,076	2%	7%	24%	12%	3%	37%	2%	13%	11%	4%	8%	(2,039)
FGI (Frankli	2,392	13%	10%	21%	8%	6%	43%	4%	12%	10%	1%	9%	(2,084)
Howard (Chitter	5,099	2%	15%	19%	7%	4%	26%	2%	32%	7%	1%	7%	(5,018)
LCMHS (Lamoil	1,196	22%	8%	11%	9%	2%	58%	0%	12%	6%	1%	7%	(928)
HCRSSVT (Southe	4,348	27%	9%	24%	12%	6%	19%	0%	17%	12%	1%	6%	(3,176)
NEK (Northe	2,940	5%	10%	23%	12%	3%	26%	0%	27%	11%	2%	10%	(2,788)
Clara Martin Center (Orang	1,784	2%	5%	10%	7%	0%	21%	3%	42%	10%	3%	0%	(1,742)
RACS (Rutlan	2,843	9%	15%	22%	11%	6%	22%	0%	33%	7%	2%	13%	(2,596)
UCS (Bennin	2,108	27%	12%	18%	14%	3%	18%	0%	31%	10%	2%	5%	(1,539)
WCMHS (Washii	2,339	1%	16%	28%	14%	6%	29%	3%	8%	10%	3%	13%	(2,318)
Champlain Voc S	53	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	(53)
Lincoln Street,	31	13%	7%	0%	4%	4%	0%	0%	0%	0%	7%	93%	(27)
Northeastern Family Institut	107	33%	11%	19%	35%	1%	1%	1%	0%	60%	8%	0%	(72)
Sterling Area Servic	41	7%	3%	3%	3%	0%	0%	0%	0%	3%	0%	100%	(38)
Upper Valley Servic	165	30%	4%	0%	0%	1%	0%	0%	0%	0%	0%	98%	(116)

See notes 2, 3 and 7

Clients may have as many as four diagnoses reported. Therefore, diagnostic groups do not represent an unduplicated count of clients served.

TABLE 2-15A

Vermont Department of Developmental and Mental Health Services

PROBLEMS OF CLIENTS SERVED
Community Service Providers

Fiscal Year 2000

	<u>Total Clients Served</u>	<u>No Data</u>	<u>Mood Disorder</u>	<u>Thought Disorder</u>	<u>Eating Disorder</u>	<u>Medical Somatic</u>	<u>Alcohol Abuse</u>	<u>Drug Abuse</u>	<u>Suicidal Tendencies</u>	<u>(N)</u>
OVERALL	27,522	17%	63%	16%	8%	38%	24%	16%	17%	(22,891)
<u>Community Service Providers</u>										
CSAC (Addison)	2,076	8%	60%	8%	4%	23%	13%	7%	10%	(1,910)
FGI (Franklin)	2,392	42%	54%	8%	4%	25%	17%	12%	18%	(1,378)
Howard (Chittenden)	5,099	29%	43%	10%	4%	19%	35%	24%	9%	(3,613)
LCMHS (Lamoille)	1,196	25%	31%	21%	0%	0%	14%	10%	17%	(897)
HCRSSVT (Southeast)	4,348	12%	71%	15%	8%	39%	28%	17%	19%	(3,824)
NEK (Northeast)	2,940	8%	83%	30%	24%	65%	26%	15%	24%	(2,694)
Clara Martin Center (Orange)	1,784	6%	69%	22%	20%	60%	20%	25%	25%	(1,680)
RACS (Rutland)	2,843	9%	70%	17%	0%	47%	32%	20%	21%	(2,595)
UCS (Bennington)	2,108	13%	77%	20%	8%	44%	18%	10%	11%	(1,836)
WCMHS (Washington)	2,339	7%	60%	16%	7%	27%	14%	8%	22%	(2,165)
Champlain Voc Services	53	11%	11%	4%	15%	17%	0%	0%	0%	(47)
Lincoln Street, Inc.	31	19%	24%	32%	24%	56%	4%	0%	4%	(25)
Northeastern Family Institute	107	0%	69%	16%	11%	19%	18%	21%	51%	(107)
Sterling Area Services	41	17%	29%	32%	18%	41%	0%	3%	3%	(34)
Upper Valley Services	165	48%	59%	29%	9%	55%	2%	1%	7%	(86)

See notes 2, 3 and 7

TABLE 2-15B

Vermont Department of Developmental and Mental Health Services

PROBLEMS OF CLIENTS SERVED
Community Service Providers

Fiscal Year 2000

	<u>Total Clients Served</u>	<u>No Data</u>	<u>Problems in Daily Living</u>	<u>Social Inter- Personal</u>	<u>Marital/ Family</u>	<u>Runaway</u>	<u>Criminal</u>	<u>Victim</u>	<u>(N)</u>
OVERALL	27,522	17%	57%	54%	60%	4%	17%	16%	(22,891)
<u>Community Service Providers</u>									
CSAC									
(Addison)	2,076	8%	55%	37%	58%	2%	10%	12%	(1,910)
FGI									
(Franklin)	2,392	42%	63%	61%	74%	3%	10%	17%	(1,378)
Howard									
(Chittenden)	5,099	29%	49%	67%	60%	4%	25%	11%	(3,613)
LCMHS									
(Lamoille)	1,196	25%	30%	34%	37%	37%	0%	4%	(897)
HCRSSVT									
(Southeast)	4,348	12%	65%	70%	67%	7%	19%	24%	(3,824)
NEK									
(Northeast)	2,940	8%	57%	41%	56%	6%	18%	19%	(2,694)
Clara Martin Center									
(Orange)	1,784	6%	55%	51%	65%	5%	29%	23%	(1,680)
RACS									
(Rutland)	2,843	9%	74%	47%	63%	4%	20%	20%	(2,595)
UCS									
(Bennington)	2,108	13%	48%	41%	53%	2%	13%	4%	(1,836)
WCMHS									
(Washington)	2,339	7%	55%	55%	52%	3%	9%	17%	(2,165)
Champlain									
Voc Services	53	11%	89%	81%	13%	0%	0%	2%	(47)
Lincoln									
Street, Inc.	31	19%	92%	96%	44%	8%	8%	12%	(25)
Northeastern Family									
Institute	107	0%	96%	95%	86%	24%	19%	40%	(107)
Sterling Area									
Services	41	17%	88%	97%	15%	3%	9%	12%	(34)
Upper Valley									
Services	165	48%	86%	70%	26%	7%	9%	10%	(86)

See notes 2, 3 and 7

TABLE 2-16

Vermont Department of Developmental and Mental Health Services

LENGTH OF STAY OF CLIENTS SERVED
Community Service Providers

Fiscal Year 2000

	Total Clients Served	No Data	Year of Admission					(N)
			Current Fiscal Year 1998	Previous Fiscal 1997	3 - 5 Years Earlier	6 - 10 Years Earlier	11+ Years Earlier	
OVERALL	27,522	2%	52%	19%	15%	7%	7%	(26,960)
<u>Community Service Providers</u>								
CSAC (Addison)	2,076	5%	36%	22%	22%	12%	8%	(1,977)
FGI (Franklin)	2,392	15%	52%	17%	12%	9%	10%	(2,022)
Howard (Chittenden)	5,099	-	57%	17%	12%	6%	7%	(5,099)
LCMHS (Lamoille)	1,196	-	48%	14%	20%	9%	9%	(1,196)
HCRSSVT (Southeast)	4,348	0%	55%	24%	20%	1%	0%	(4,336)
NEK (Northeast)	2,940	-	53%	20%	14%	7%	7%	(2,934)
Clara Martin Center (Orange)	1,784	-	62%	19%	12%	4%	3%	(1,783)
RACS (Rutland)	2,843	0%	48%	19%	16%	9%	9%	(2,839)
UCS (Bennington)	2,108	-	62%	17%	12%	6%	4%	(2,103)
WCMHS (Washington)	2,339	0%	42%	17%	16%	11%	15%	(2,336)
Champlain Vocational Services	53	-	2%	4%	6%	23%	66%	(53)
Lincoln Street, Inc.	31	-	4%	8%	40%	12%	36%	(25)
Northeastern Family Institute	107	2%	72%	17%	10%	1%	0%	(105)
Sterling Area Services	41	-	23%	10%	18%	20%	30%	(40)
Upper Valley Services	165	32%	7%	9%	21%	12%	51%	(112)

See notes 2, 3 and 9.

TABLE 2-17

Vermont Department of Developmental and Mental Health Services

INDIVIDUAL AND GROUP SERVICES PROVIDED BY CHILDREN'S SERVICES PROGRAMS
Community Service Providers

Fiscal Year 2000

	Total Clients Served	Clients Receiving Individual or Group Services		Number of Individual and Group Services	Individual and Group Services as Percent of all Children's Outpatient Services	Services Per Client
		<u>Number</u>	<u>Percent</u>			
OVERALL	8,638	4,602	53%	62,216	15%	14
<u>Community Service Providers</u>						
CSAC (Addison)	862	508	59%	3,562	10%	7
FGI (Franklin)	771	547	71%	5,275	29%	10
Howard (Chittenden)	1,346	650	48%	4,503	7%	7
LCMHS (Lamoille)	466	209	45%	2,258	16%	11
HCRSSVT (Southeast)	1,582	1,274	81%	18,126	31%	14
NEK (Northeast)	1,054	337	32%	3,330	8%	10
Clara Martin Center (Orange)	534	269	50%	4,384	13%	16
RACS (Rutland)	654	274	42%	2,092	7%	8
UCS (Bennington)	582	351	60%	2,918	14%	8
WCMHS (Washington)	680	84	12%	760	1%	9

See notes 2, 3 and 10.

TABLE 2-18

Vermont Department of Developmental and Mental Health Services

INDIVIDUAL AND GROUP SERVICES PROVIDED BY ADULT MENTAL HEALTH PROGRAMS
Community Service Providers

Fiscal Year 2000

	<u>Total Clients Served</u>	<u>Clients Receiving Individual or Group Services</u>		<u>Number of Individual and Group Services</u>	<u>Individual and Group Services as Percent of all Adult Outpatient Services</u>	<u>Services Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	7,543	4,730	63%	40,202	62%	8
<u>Community Service Providers</u>						
CSAC (Addison)	796	591	74%	5,504	74%	9
FGI (Franklin)	901	556	62%	3,271	61%	6
Howard (Chittenden)	885	603	68%	5,141	73%	9
LCMHS (Lamoille)	332	170	51%	947	50%	6
HCRSSVT (Southeast)	1,384	893	65%	8,672	67%	10
NEK (Northeast)	840	471	56%	2,521	36%	5
Clara Martin Center (Orange)	299	229	77%	3,176	71%	14
RACS (Rutland)	596	325	55%	2,202	45%	7
UCS (Bennington)	725	454	63%	3,771	56%	8
WCMHS (Washington)	785	438	56%	4,997	71%	11

See notes 2, 3 and 10.

TABLE 2-19

Vermont Department of Developmental and Mental Health Services

INDIVIDUAL AND GROUP SERVICES PROVIDED BY COMMUNITY REHABILITATION AND TREATMENT PROGRAMS
Community Service Providers

Fiscal Year 2000

	Total Clients <u>Served</u>	<u>Clients Receiving Individual or Group Services</u>		<u>Number of Individual and Group Services</u>	Individual and Group Services as Percent of all Community Rehabilitation <u>Outpatient Services</u>	<u>Services Per Client</u>
OVERALL	3,427	1,697	50%	27,791	7%	16
<u>Community Service Providers</u>						
CSAC (Addison)	208	140	67%	2,105	9%	15
FGI (Franklin)	267	134	50%	1,375	5%	10
Howard (Chittenden)	726	113	16%	2,192	3%	19
LCMHS (Lamoille)	161	47	29%	851	2%	18
HCRSSVT (Southeast)	424	326	77%	5,301	13%	16
NEK (Northeast)	501	285	57%	2,932	12%	10
Clara Martin Center (Orange)	125	78	62%	2,517	9%	32
RACS (Rutland)	380	187	49%	2,485	7%	13
UCS (Bennington)	196	134	68%	2,737	9%	20
WCMHS (Washington)	439	253	58%	5,296	8%	21

See notes 2, 3 and 10.

TABLE 2-20

Vermont Department of Developmental and Mental Health Services

INDIVIDUAL AND GROUP SERVICES PROVIDED BY SUBSTANCE ABUSE PROGRAMS
Community Service Providers

Fiscal Year 2000

	Total Clients <u>Served</u>	<u>Clients Receiving Individual or Group Services</u>		Number of Individual and <u>Group Services</u>	Individual and Group Services as Percent of all Substance Abuse <u>Outpatient Services</u>	<u>Services Per Client</u>
OVERALL	5,119	3,235	63%	26,252	59%	8
<u>Community Service Providers</u>						
CSAC (Addison)	178	142	80%	1,409	86%	10
FGI (Franklin)	217	156	72%	879	83%	6
Howard (Chittenden)	1,588	796	50%	5,917	59%	7
LCMHS (Lamoille)	100	82	82%	537	75%	7
HCRSSVT (Southeast)	781	611	78%	5,141	79%	8
NEK (Northeast)	703	545	78%	4,032	72%	7
Clara Martin Center (Orange)	528	265	50%	3,207	34%	12
RACS (Rutland)	635	323	51%	2,088	33%	6
UCS (Bennington)	389	315	81%	3,042	84%	10
WCMHS (Washington)	0	0	-	-	-	-

See notes 2, 3 and 10.

TABLE 2-21

Vermont Department of Developmental and Mental Health Services

INDIVIDUAL AND GROUP SERVICES PROVIDED BY EMERGENCY SERVICE PROGRAMS
Community Service Providers

Fiscal Year 2000

	Total Clients Served	Clients Receiving Individual or Group Services		Number of Individual and Group Services	Individual and Group Services as Percent of all Emergency Outpatient Services	Services Per Client
		<u>Number</u>	<u>Percent</u>			
OVERALL	6,291	3,539	56%	7,678	24%	2
<u>Community Service Providers</u>						
CSAC (Addison)	481	230	5%	494	21%	2
FGI (Franklin)	828	499	11%	729	35%	1
Howard (Chittenden)	1,228	1,001	12%	3,181	23%	3
LCMHS (Lamoille)	370	219	11%	323	43%	1
HCRSSVT (Southeast)	772	626	7%	1,045	51%	2
NEK (Northeast)	523	346	12%	777	45%	2
Clara Martin Center (Orange)	176	148	7%	406	71%	3
RACS (Rutland)	995	2	9%	2	0%	1
UCS (Bennington)	290	73	9%	96	16%	1
WCMHS (Washington)	628	395	17%	625	14%	2

See notes 2, 3 and 10.

Emergency services provided by Medical Center Hospital of Vermont under contract with Howard Center for Human Services are not included in this report.

TABLE 2-22

Vermont Department of Developmental and Mental Health Services

INDIVIDUAL AND GROUP SERVICES PROVIDED BY DEVELOPMENTAL SERVICES PROGRAMS
Community Service Providers

Fiscal Year 2000

	Total Clients Served	Clients Receiving Individual or Group Services		Number of Individual and Group Services	Individual and Group Services as Percent of all Mental Retardation Outpatient Services	Services Per Client
		Number	Percent			
OVERALL	2,545	206	8%	2,425	1%	12
<u>Community Service Providers</u>						
CSAC (Addison)	170	24	14%	269	1%	11
FGI (Franklin)	220	10	5%	47	0%	5
Howard (Chittenden)	342	0	-	-	-	-
LCMHS (Lamoille)	211	0	-	-	-	-
HCRSSVT (Southeast)	235	26	11%	411	2%	16
NEK (Northeast)	292	20	7%	72	0%	4
RACS (Rutland)	348	2	1%	10	0%	5
UCS (Bennington)	140	1	1%	1	0%	1
WCMHS (Washington)	297	58	20%	1,269	1%	22
Champlain Vocational Services	53	0	-	-	-	-
Lincoln Street, Inc.	31	0	-	-	-	-
Sterling Area Services	41	0	-	-	-	-
Upper Valley Services	165					

See notes 2, 3 and 10.

TABLE 2-23

Vermont Department of Developmental and Mental Health Services

DAY SERVICES PROVIDED BY COMMUNITY REHABILITATION AND TREATMENT PROGRAMS
Community Service Providers

Fiscal Year 2000

	Total Clients Served	Clients Receiving Day Services		Number of Day Services	Day Services as Percent of all Community Rehabilitation Outpatient Services	Services Per Client
		Number	Percent			
OVERALL	3,427	794	23%	52,048	14%	66
<u>Community Service Providers</u>						
CSAC (Addison)	208	62	30%	3,757	17%	61
FGI (Franklin)	267	90	34%	4,302	14%	48
Howard (Chittenden)	726	196	27%	8,773	14%	45
LCMHS (Lamoille)	161	63	39%	6,258	18%	99
HCRSSVT (Southeast)	424	62	15%	5,289	13%	85
NEK (Northeast)	501	-	-	-	-	-
Clara Martin Center (Orange)	125					
RACS (Rutland)	380	98	26%	6,784	20%	69
UCS (Bennington)	196	78	40%	3,825	13%	49
WCMHS (Washington)	439	145	33%	13,060	20%	90

See notes 2, 3 and 11.

TABLE 2-24

Vermont Department of Developmental and Mental Health Services
 DAY SERVICES PROVIDED BY SUBSTANCE ABUSE PROGRAMS
 Community Service Providers
 Fiscal Year 2000

	<u>Total Clients Served</u>	<u>Clients Receiving Day Services</u>		<u>Number of Day Services</u>	<u>Day Services as Percent of all Substance Abuse Outpatient Services</u>	<u>Services Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	5,119	594	12%	8,845	20%	15
<u>Community Service Providers</u>						
CSAC (Addison)	178	0	-	-	-	-
FGI (Franklin)	217	0	-	-	-	-
Howard (Chittenden)	1,588	143	9%	2,098	21%	15
LCMHS (Lamoille)	100	0	-	-	-	-
HCRSSVT (Southeast)	781	37	5%	513	8%	14
NEK (Northeast)	703	53	8%	685	12%	13
Clara Martin Center (Orange)	528	139	26%	2,854	30%	21
RACS (Rutland)	635	181	29%	2,634	42%	15
UCS (Bennington)	389	41	11%	61	2%	1
WCMHS (Washington)	0	0	-	-	-	-

See notes 2, 3 and 11.

TABLE 2-25

Vermont Department of Developmental and Mental Health Services

DAY SERVICES PROVIDED BY DEVELOPMENTAL SERVICES PROGRAMS

Community Service Providers

Fiscal Year 2000

	Total Clients Served	Clients Receiving Day Services		Number of Day Services	Day Services as Percent of all Developmental Disabilities Outpatient Services	Services Per Client
		Number	Percent			
OVERALL	2,545	901	35%	144,798	31%	161
<u>Community Service Providers</u>						
CSAC (Addison)	170	69	41%	10,203	47%	148
FGI (Franklin)	220	10	5%	780	2%	78
Howard (Chittenden)	342	50	15%	3,800	8%	76
LCMHS (Lamoille)	211	40	19%	6,330	56%	158
HCRSSVT (Southeast)	235	81	34%	11,110	41%	137
NEK (Northeast)	292	114	39%	19,040	25%	167
RACS (Rutland)	348	85	24%	14,173	25%	167
UCS (Bennington)	140	36	26%	7,589	32%	211
WCMHS (Washington)	297	167	56%	36,305	41%	217
Champlain Vocational Services	53	51	96%	19,735	73%	387
Lincoln Street, Inc.	31	22	71%	2,632	35%	120
Sterling Area Services	41	31	76%	2,805	46%	90
Upper Valley Services	165	145	88%	10,296	42%	71

See notes 2, 3 and 11.

TABLE 2-26

Vermont Department of Developmental and Mental Health Services

CHEMOTHERAPY SERVICES PROVIDED BY CHILDREN'S SERVICES PROGRAMS
Community Service Providers

Fiscal Year 2000

	Total Clients Served	Clients Receiving Chemotherapy Services		Number of Chemotherapy Services	Chemotherapy Services as Percent of all Children's Outpatient Services	Services Per Client
		Number	Percent			
OVERALL	8,638	1,183	14%	4,434	1%	4
<u>Community Service Providers</u>						
CSAC (Addison)	862	156	18%	548	1%	4
FGI (Franklin)	771	75	10%	344	2%	5
Howard (Chittenden)	1,346	146	11%	457	1%	3
LCMHS (Lamoille)	466	29	6%	98	1%	3
HCRSSVT (Southeast)	1,582	271	17%	1,012	2%	4
NEK (Northeast)	1,054	56	5%	155	0%	3
Clara Martin Center (Orange)	534	129	24%	661	2%	5
RACS (Rutland)	654	137	21%	423	1%	3
UCS (Bennington)	582	65	11%	240	1%	4
WCMHS (Washington)	680	85	12%	290	1%	3

See notes 2, 3 and 12.

TABLE 2-27

Vermont Department of Developmental and Mental Health Services

CHEMOTHERAPY SERVICES PROVIDED BY ADULT MENTAL HEALTH PROGRAMS
Community Service Providers

Fiscal Year 2000

	Total Clients Served	Clients Receiving Chemotherapy Services		Number of Chemotherapy Services	Chemotherapy Services as Percent of all Adult Outpatient Services	Services Per Client
		Number	Percent			
OVERALL	7,543	2,814	37%	10,861	17%	4
<u>Community Service Providers</u>						
CSAC (Addison)	796	284	36%	1,142	15%	4
FGI (Franklin)	901	317	35%	1,393	26%	4
Howard (Chittenden)	885	265	30%	838	12%	3
LCMHS (Lamoille)	332	156	47%	541	29%	3
HCRSSVT (Southeast)	1,384	648	47%	2,518	19%	4
NEK (Northeast)	840	273	32%	872	12%	3
Clara Martin Center (Orange)	299	65	22%	477	11%	7
RACS (Rutland)	596	266	45%	1,168	24%	4
UCS (Bennington)	725	160	22%	729	11%	5
WCMHS (Washington)	785	380	48%	1,183	17%	3

TABLE 2-28

Vermont Department of Developmental and Mental Health Services

CHEMOTHERAPY SERVICES PROVIDED BY COMMUNITY REHABILITATION AND TREATMENT PROGRAMS
Community Service Providers

Fiscal Year 2000

	<u>Total Clients Served</u>	<u>Clients Receiving Chemotherapy Services</u>		<u>Number of Chemotherapy Services</u>	<u>Chemotherapy Services as Percent of all Community Rehabilitation Outpatient Services</u>	<u>Services Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	3,427	2,563	75%	21,077	6%	8
<u>Community Service Providers</u>						
CSAC (Addison)	208	152	73%	1,261	6%	8
FGI (Franklin)	267	185	69%	1,750	6%	9
Howard (Chittenden)	726	544	75%	3,480	5%	6
LCMHS (Lamoille)	161	109	68%	494	1%	5
HCRSSVT (Southeast)	424	312	74%	2,272	6%	7
NEK (Northeast)	501	323	64%	2,151	9%	7
Clara Martin Center (Orange)	125	99	79%	1,872	7%	19
RACS (Rutland)	380	307	81%	2,642	8%	9
UCS (Bennington)	196	168	86%	1,466	5%	9
WCMHS (Washington)	439	364	83%	3,689	6%	10

See notes 2, 3 and 12.

TABLE 2-29

Vermont Department of Developmental and Mental Health Services

CHEMOTHERAPY SERVICES PROVIDED BY SUBSTANCE ABUSE PROGRAMS

Community Service Providers

Fiscal Year 2000

	Total Clients Served	Clients Receiving Chemotherapy Services		Number of Chemotherapy Services	Chemotherapy Services as Percent of all Substance Abuse Outpatient Services	Services Per Client
		<u>Number</u>	<u>Percent</u>			
OVERALL	5,119	193	4%	679	2%	4
<u>Community Service Providers</u>						
CSAC (Addison)	178	20	11%	56	3%	3
FGI (Franklin)	217	14	6%	57	5%	4
Howard (Chittenden)	1,588	39	2%	103	1%	3
LCMHS (Lamoille)	100	0	-	-	-	-
HCRSSVT (Southeast)	781	8	1%	10	0%	1
NEK (Northeast)	703	0	-	-	-	-
Clara Martin Center (Orange)	528	18	3%	142	2%	8
RACS (Rutland)	635	0	-	-	-	-
UCS (Bennington)	389	32	8%	146	4%	-
WCMHS (Washington)	0	0	-	-	-	-

See notes 2, 3 and 12.

TABLE 2-30

Vermont Department of Developmental and Mental Health Services

CHEMOTHERAPY SERVICES PROVIDED BY EMERGENCY SERVICE PROGRAMS
Community Service Providers

Fiscal Year 2000

	Total Clients Served	Clients Receiving Chemotherapy Services		Number of Chemotherapy Services	Chemotherapy Services as Percent of all Emergency Outpatient Services	Services Per Client
		Number	Percent			
OVERALL	6,291	94	1%	816	3%	9
<u>Community Service Providers</u>						
CSAC (Addison)	481	0	-	0	-	-
FGI (Franklin)	828	7	1%	7	0%	1
Howard (Chittenden)	1,228	15	1%	19	0%	1
LCMHS (Lamoille)	370	0	-	0	-	-
HCRSSVT (Southeast)	772	0	-	0	-	-
NEK (Northeast)	523	0	-	0	-	-
Clara Martin Center (Orange)	176	0	-	0	-	-
RACS (Rutland)	995	0	-	0	-	-
UCS (Bennington)	290	0	-	0	-	-
WCMHS (Washington)	628	0	-	0	-	-

See notes 2, 3 and 12.

TABLE 2-31

Vermont Department of Developmental and Mental Health Services

CHEMOTHERAPY SERVICES PROVIDED BY DEVELOPMENTAL SERVICES PROGRAMS
Community Service Providers

Fiscal Year 2000

	Total Clients Served	Clients Receiving Chemotherapy Services		Number of Chemotherapy Services	Chemotherapy Services as Percent of all Developmental Disabilities Outpatient Services	Services Per Client
		Number	Percent			
OVERALL	2,545	366	14%	1,436	0%	4
<u>Community Service Providers</u>						
CSAC (Addison)	170	33	19%	108	0%	3
FGI (Franklin)	220	37	17%	187	0%	5
Howard (Chittenden)	342	60	18%	158	0%	3
LCMHS (Lamoille)	211	6	3%	20	0%	3
HCRSSVT (Southeast)	235	12	5%	50	0%	4
NEK (Northeast)	292	3	1%	3	0%	1
RACS (Rutland)	348	119	34%	424	1%	4
UCS (Bennington)	140	2	1%	3	0%	1
WCMHS (Washington)	297	94	32%	483	1%	5
Champlain Vocational Services	53	0	-	0	-	-
Lincoln Street, Inc.	31	0	-	0	-	-
Sterling Area Services	41	0	-	0	-	-
Upper Valley Services	165	0	-	0	-	-

See notes 2, 3, and 12.

TABLE 2-32

Vermont Department of Developmental and Mental Health Services

DIAGNOSIS AND EVALUATION SERVICES PROVIDED BY CHILDREN'S SERVICES PROGRAMS
Community Service Providers

Fiscal Year 2000

	<u>Total Clients Served</u>	<u>Clients Receiving Diagnosis and Evaluation Services</u>		<u>Number of Diagnosis and Evaluation Services</u>	<u>Diagnosis and Evaluation Services as Percent of all Children's Outpatient Services</u>	<u>Services Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	8,638	2,950	34%	4,508	1%	2
<u>Community Service Providers</u>						
CSAC (Addison)	862	324	38%	378	1%	1
FGI (Franklin)	771	382	50%	592	3%	2
Howard (Chittenden)	1,346	425	32%	778	1%	2
LCMHS (Lamoille)	466	58	12%	205	1%	4
HCRSSVT (Southeast)	1,582	706	45%	1,038	2%	1
NEK (Northeast)	1,054	198	19%	249	1%	1
Clara Martin Center (Orange)	534	219	41%	416	1%	2
RACS (Rutland)	654	285	44%	340	1%	1
UCS (Bennington)	582	257	44%	377	2%	1
WCMHS (Washington)	680	84	12%	120	0%	1

See notes 2, 3 and 12.

TABLE 2-33

Vermont Department of Developmental and Mental Health Services

DIAGNOSIS AND EVALUATION SERVICES PROVIDED BY ADULT MENTAL HEALTH PROGRAMS
Community Service Providers

Fiscal Year 2000

	Total Clients Served	Clients Receiving Diagnosis and Evaluation Services		Number of Diagnosis and Evaluation Services	Diagnosis and Evaluation Services as Percent of all Children's Outpatient Services	Services Per Client
		Number	Percent			
OVERALL	7,543	3,752	50%	5,487	8%	1
<u>Community Service Providers</u>						
CSAC (Addison)	796	303	38%	351	5%	1
FGI (Franklin)	901	525	58%	684	13%	1
Howard (Chittenden)	885	430	49%	518	7%	1
LCMHS (Lamoille)	332	84	25%	89	5%	1
HCRSSVT (Southeast)	1,384	684	49%	915	7%	1
NEK (Northeast)	840	414	49%	972	14%	2
Clara Martin Center (Orange)	299	161	54%	283	6%	2
RACS (Rutland)	596	343	58%	437	9%	1
UCS (Bennington)	725	433	60%	696	10%	2
WCMHS (Washington)	785	375	48%	542	8%	1

See notes 2, 3 and 13.

TABLE 2-34

Vermont Department of Developmental and Mental Health Services

DIAGNOSIS AND EVALUATION SERVICES PROVIDED BY COMMUNITY REHABILITATION AND TREATMENT PROGRAMS
Community Service Providers

Fiscal Year 2000

	Total Clients Served	Clients Receiving Diagnosis and Evaluation Services		Number of Diagnosis and Evaluation Services	Diagnosis and Evaluation Services as Percent of all Community Rehabilitation Outpatient Services	Services Per Client
		Number	Percent			
OVERALL	3,427	542	16%	1,001	0%	2
<u>Community Service Providers</u>						
CSAC (Addison)	208	7	3%	9	0%	1
FGI (Franklin)	267	18	7%	28	0%	2
Howard (Chittenden)	726	136	19%	151	0%	1
LCMHS (Lamoille)	161	8	5%	8	0%	1
HCRSSVT (Southeast)	424	110	26%	150	0%	1
NEK (Northeast)	501	45	9%	82	0%	2
Clara Martin Center (Orange)	125	13	10%	27	0%	2
RACS (Rutland)	380	68	18%	125	0%	2
UCS (Bennington)	196	53	27%	103	0%	2
WCMHS (Washington)	439	84	19%	318	0%	4

See notes 2, 3 and 13.

TABLE 2-35

Vermont Department of Developmental and Mental Health Services

DIAGNOSIS AND EVALUATION SERVICES PROVIDED BY SUBSTANCE ABUSE PROGRAMS
Community Service Providers

Fiscal Year 2000

	Total Clients Served	Clients Receiving Diagnosis and Evaluation Services		Number of Diagnosis and Evaluation Services	Diagnosis and Evaluation Services as Percent of Substance Abuse Outpatient Services	Services Per Client
		Number	Percent			
OVERALL	5,119	3,277	64%	3,928	9%	1
<u>Community Service Providers</u>						
CSAC (Addison)	178	112	63%	126	8%	1
FGI (Franklin)	217	124	57%	127	12%	1
Howard (Chittenden)	1,588	1,095	69%	1,197	12%	1
LCMHS (Lamoille)	100	24	24%	25	3%	1
HCRSSVT (Southeast)	781	544	70%	622	10%	1
NEK (Northeast)	703	470	1	551	0	1
Clara Martin Center (Orange)	528	332	1	547	0	2
RACS (Rutland)	635	364	1	390	0	1
UCS (Bennington)	389	212	1	343	0	2
WCMHS (Washington)	0	0	-	-	-	-

See notes 2, 3 and 13.

TABLE 2-36

Vermont Department of Developmental and Mental Health Services

DIAGNOSIS AND EVALUATION SERVICES PROVIDED BY EMERGENCY SERVICE PROGRAMS
Community Service Providers

Fiscal Year 2000

	Total Clients <u>Served</u>	Clients Receiving Diagnosis and Evaluation Services		Number of Diagnosis and Evaluation <u>Services</u>	Diagnosis and Evaluation Services as Percent of all Emergency <u>Outpatient Services</u>	Services Per Client
		<u>Number</u>	<u>Percent</u>			
OVERALL	6,291	1,017	16%	1,418	4%	1
<u>Community Service Providers</u>						
CSAC (Addison)	481	8	2%	8	0%	1
FGI (Franklin)	828	4	0%	4	0%	1
Howard (Chittenden)	1,228	19	2%	20	0%	1
LCMHS (Lamoille)	370	79	-	-	-	-
HCRSSVT (Southeast)	772	1	-	-	-	-
NEK (Northeast)	523	8	2%	10	1%	1
Clara Martin Center (Orange)	176					
RACS (Rutland)	995	647	65%	931	31%	1
UCS (Bennington)	290	211	73%	244	42%	1
WCMHS (Washington)	628	40	6%	114	3%	3

See notes 2, 3, and 13.

TABLE 2-37

Vermont Department of Developmental and Mental Health Services

DIAGNOSIS AND EVALUATION SERVICES PROVIDED BY DEVELOPMENTAL SERVICES PROGRAMS
Community Service Providers

Fiscal Year 2000

	Total Clients Served	Clients Receiving Diagnosis and Evaluation Services		Number of Diagnosis and Evaluation Services	Diagnosis and Evaluation Services as Percent of all Developmental Disabilities Outpatient Services	Services Per Client
		Number	Percent			
OVERALL	2,545	799	31%	2,944	1%	4
<u>Community Service Providers</u>						
CSAC (Addison)	170	45	26%	78	0%	2
FGI (Franklin)	220	148	67%	457	1%	3
Howard (Chittenden)	342	150	44%	745	2%	5
LCMHS (Lamoille)	211					
HCRSSVT (Southeast)	235	54	23%	99	0%	2
NEK (Northeast)	292	32	11%	76	0%	2
RACS (Rutland)	348	256	74%	1,115	2%	4
UCS (Bennington)	140	98	70%	347	1%	4
WCMHS (Washington)	297	16	5%	27	0%	2
Champlain Vocational Services	53					
Lincoln Street, Inc.	31		-	-	-	-
Sterling Area Services	41		-	-	-	-
Upper Valley Services	165					

See notes 2, 3 and 13.

TABLE 2-38

Vermont Department of Developmental and Mental Health Services

CASE MANAGEMENT PROVIDED BY CHILDREN'S SERVICES PROGRAMS
Community Service Providers

Fiscal Year 2000

	<u>Total Clients Served</u>	<u>Clients Receiving Case Management</u>		<u>Number of Case Management Services</u>	<u>Case Management Services as Percent of all Children's Outpatient Services</u>	<u>Services Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	8,638	6,465	75%	304,925	75%	47
<u>Community Service Providers</u>						
CSAC (Addison)	862	610	71%	31,748	85%	52
FGI (Franklin)	771	351	46%	10,738	59%	31
Howard (Chittenden)	1,346	999	74%	59,234	86%	59
LCMHS (Lamoille)	466	321	69%	8,828	64%	28
HCRSSVT (Southeast)	1,582	1,144	72%	36,960	62%	32
NEK (Northeast)	1,054	999	95%	36,802	91%	37
Clara Martin Center (Orange)	534	441	83%	25,839	74%	59
RACS (Rutland)	654	517	79%	25,784	88%	50
UCS (Bennington)	582	390	67%	13,736	67%	35
WCMHS (Washington)	680	639	94%	50,626	92%	79

See notes 2, 3 and 14.

TABLE 2-39

Vermont Department of Developmental and Mental Health Services

CASE MANAGEMENT PROVIDED BY ADULT MENTAL HEALTH PROGRAMS
Community Service Providers

Fiscal Year 2000

	Total Clients Served	Clients Receiving Case Management		Number of Case Management Services	Case Management Services as Percent of all Adult Outpatient Outpatient Services	Services Per Client
		<u>Number</u>	<u>Percent</u>			
OVERALL	7,543	1,500	20%	7,188	11%	5
<u>Community Service Providers</u>						
CSAC (Addison)	796	140	18%	456	6%	3
FGI (Franklin)	901	24	3%	26	0%	1
Howard (Chittenden)	885	117	13%	581	8%	5
LCMHS (Lamoille)	332	139	42%	303	16%	2
HCRSSVT (Southeast)	1,384	279	20%	734	6%	3
NEK (Northeast)	840	438	52%	2,654	38%	6
Clara Martin Center (Orange)	299	44	15%	518	12%	12
RACS (Rutland)	596	27	5%	91	2%	3
UCS (Bennington)	725	185	26%	1,522	23%	8
WCMHS (Washington)	785	107	14%	303	4%	3

See notes 2, and 14.

TABLE 2-40

Vermont Department of Developmental and Mental Health Services

CASE MANAGEMENT PROVIDED BY COMMUNITY REHABILITATION AND TREATMENT PROGRAMS
Community Service Providers

Fiscal Year 2000

	<u>Total Clients Served</u>	<u>Clients Receiving Case Management</u>		<u>Number of Case Management Services</u>	<u>Case Management as Percent of all Community Rehabilitation Outpatient Services</u>	<u>Services Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	3,427	2,995	87%	253,320	68%	85
<u>Community Service Providers</u>						
CSAC (Addison)	208	184	88%	14,940	66%	81
FGI (Franklin)	267	171	64%	20,103	68%	118
Howard (Chittenden)	726	667	92%	48,494	76%	73
LCMHS (Lamoille)	161	144	89%	25,316	73%	176
HCRSSVT (Southeast)	424	397	94%	25,648	63%	65
NEK (Northeast)	501	391	78%	17,519	72%	45
Clara Martin Center (Orange)	125	118	94%	22,175	79%	188
RACS (Rutland)	380	329	87%	22,054	64%	67
UCS (Bennington)	196	181	92%	16,840	57%	93
WCMHS (Washington)	439	413	94%	40,231	62%	97

See notes 2, 3 and 14.

TABLE 2-41

Vermont Department of Developmental and Mental Health Services
CASE MANAGEMENT PROVIDED BY SUBSTANCE ABUSE PROGRAMS
Community Service Providers
Fiscal Year 2000

	Total Clients <u>Served</u>	<u>Clients Receiving Case Management</u>		<u>Number of Case Management Services</u>	<u>Case Management as Percent of all Substance Abuse Outpatient Services</u>	<u>Services Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	5,119	572	11%	3,975	9%	7
<u>Community Service Providers</u>						
CSAC (Addison)	178	22	12%	39	2%	2
FGI (Franklin)	217	2	1%	2	0%	1
Howard (Chittenden)	1,588	66	4%	729	7%	11
LCMHS (Lamoille)	100	50	50%	150	21%	3
HCRSSVT (Southeast)	781	70	9%	140	2%	2
NEK (Northeast)	703	59	8%	319	6%	5
Clara Martin Center (Orange)	528	90	17%	1,615	17%	18
RACS (Rutland)	635	202	32%	963	15%	5
UCS (Bennington)	389	11	3%	18	0%	2
WCMHS (Washington)	0	0	-	-	-	-

See notes 2, 3 and 14.

TABLE 2-42

Vermont Department of Developmental and Mental Health Services
CASE MANAGEMENT PROVIDED BY EMERGENCY SERVICE PROGRAMS
Community Service Providers
Fiscal Year 2000

	Total Clients <u>Served</u>	Clients Receiving Case Management		Number of Case Management <u>Services</u>	Case Management as Percent of all Emergency <u>Outpatient Services</u>	Services <u>Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	6,291	2,978	47%	10,804	34%	4
<u>Community Service Providers</u>						
CSAC (Addison)	481	417	87%	1,846	78%	4
FGI (Franklin)	828	539	65%	1,356	65%	3
Howard (Chittenden)	1,228	134	11%	304	2%	2
LCMHS (Lamoille)	370					
HCRSSVT (Southeast)	772	357	46%	1,012	49%	3
NEK (Northeast)	523	332	63%	948	55%	3
Clara Martin Center (Orange)	176	62	35%	152	27%	2
RACS (Rutland)	995	691	69%	2,086	69%	3
UCS (Bennington)	290	47	16%	64	11%	1
WCMHS (Washington)	628	399	64%	3,036	67%	8

See notes 2, 3 and 14.

TABLE 2-43

Vermont Department of Developmental and Mental Health Services

CASE MANAGEMENT PROVIDED BY DEVELOPMENTAL SERVICES PROGRAMS
Community Service Providers

Fiscal Year 2000

	<u>Total Clients Served</u>	<u>Clients Receiving Case Management</u>		<u>Number of Case Management Services</u>	<u>Case Management as Percent of all Developmental Disabilities Outpatient Services</u>	<u>Services Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	2,545	2,071	81%	177,332	38%	86
<u>Community Service Providers</u>						
CSAC (Addison)	170	113	66%	3,326	15%	29
FGI (Franklin)	220	211	96%	27,485	57%	130
Howard (Chittenden)	342	290	85%	33,032	73%	114
LCMHS (Lamoille)	211	161	76%	1,304	11%	8
HCRSSVT (Southeast)	235	168	71%	7,756	29%	46
NEK (Northeast)	292	249	85%	42,471	56%	171
RACS (Rutland)	348	256	74%	9,672	17%	38
UCS (Bennington)	140	94	67%	3,847	16%	41
WCMHS (Washington)	297	255	86%	25,304	29%	99
Champlain Vocational Services	53	48	91%	3,657	13%	76
Lincoln Street, Inc.	31	31	-	0	-	-
Sterling Area Services	41	40	98%	2,962	49%	74
Upper Valley Services	165	155	94%	13,343	55%	86

See notes 2, 3 and 14.

TABLE 2-44

Vermont Department of Developmental and Mental Health Services

VOCATIONAL SERVICES PROVIDED BY COMMUNITY REHABILITATION AND TREATMENT PROGRAMS
Community Service Providers

Fiscal Year 2000

	Total Clients <u>Served</u>	<u>Clients Receiving Vocational Services</u>		<u>Number of Vocational Services</u>	<u>Vocational Services as Percent of all Mental Retardation Outpatient Services</u>	<u>Services Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	3,427	874	26%	15,713	4%	18
<u>Community Service Providers</u>						
CSAC (Addison)	208	56	27%	429	2%	8
FGI (Franklin)	267	76	28%	2,205	7%	29
Howard (Chittenden)	726	113	16%	841	1%	7
LCMHS (Lamoille)	161	60	37%	1,817	5%	30
HCRSSVT (Southeast)	424	157	37%	2,046	5%	13
NEK (Northeast)	501	121	24%	1,742	7%	14
Clara Martin Center (Orange)	125	52	42%	1,226	4%	24
RACS (Rutland)	380	54	14%	342	1%	6
UCS (Bennington)	196	85	43%	3,284	11%	39
WCMHS (Washington)	439	100	23%	1,781	3%	18

See notes 2, 3 and 15.

TABLE 2-45

Vermont Department of Developmental and Mental Health Services

VOCATIONAL SERVICES PROVIDED BY DEVELOPMENTAL SERVICES PROGRAMS
Community Service Providers

Fiscal Year 2000

	Total Clients Served	Clients Receiving Vocational Services		Number of Vocational Services	Vocational Services as Percent of all Developmental Disabilities Outpatient Services	Services Per Client
		Number	Percent			
OVERALL	2,545	591	23%	38,362	8%	65
<u>Community Service Providers</u>						
CSAC (Addison)	170	46	27%	1,642	8%	36
FGI (Franklin)	220	53	24%	4,277	9%	81
Howard (Chittenden)	342	83	24%	7,049	16%	85
LCMHS (Lamoille)	211	21	10%	1,900	17%	90
HCRSSVT (Southeast)	235	101	43%	4,395	16%	44
NEK (Northeast)	292	116	40%	8,089	11%	70
RACS (Rutland)	348	60	17%	5,649	10%	94
UCS (Bennington)	140	17	12%	446	2%	26
WCMHS (Washington)	297	75	25%	3,113	4%	42
Champlain Vocational Services	53	19	36%	1,802	7%	95
Lincoln Street, Inc.	31					
Sterling Area Services	41					
Upper Valley Services	165					

See notes 2, 3 and 15.

TABLE 2-46

Vermont Department of Developmental and Mental Health Services

COMMUNITY RESIDENTIAL SERVICES PROVIDED BY CHILDREN'S SERVICES PROGRAMS
Community Service Providers

Fiscal Year 2000

	Total Clients Served	Clients Receiving Community Residential Services		Days of Community Residential Services	Community Residential Days Per Client
		<u>Number</u>	<u>Percent</u>		
OVERALL	8,638	590	11%	167,234	297
<u>Community Service Providers</u>					
CSAC (Addison)	862	56	-	14,494	-
FGI (Franklin)	771	18	-	1,303	-
Howard (Chittenden)	1,346	130	10%	32,706	252
LCMHS (Lamoille)	466	26	6%	6,656	256
HCRSSVT (Southeast)	1,582	43	-	11,910	-
NEK (Northeast)	1,054	98	9%	35,874	366
Clara Martin Center (Orange)	534	0	0%	0	#DIV/0!
RACS (Rutland)	654	0	-	0	-
UCS (Bennington)	582	68	12%	14,508	213
WCMHS (Washington)	680	149	22%	49,022	329
Northeastern Family Institute	107	2	2%	760	380

See notes 2, 3 and 16.

TABLE 2-47

Vermont Department of Developmental and Mental Health Services
 COMMUNITY RESIDENTIAL SERVICES PROVIDED BY
 COMMUNITY REHABILITATION AND TREATMENT PROGRAMS
 Community Service Providers

Fiscal Year 2000

	<u>Total Clients Served</u>	<u>Clients Receiving Community Residential Services Number</u>	<u>Percent</u>	<u>Days of Community Residential Services</u>	<u>Community Residential Days Per Client</u>
OVERALL	3,427	353	10%	49,431	140
<u>Community Service Providers</u>					
CSAC (Addison)	208	0	0%	0	-
FGI (Franklin)	267	20	-	1,590	-
Howard (Chittenden)	726	112	15%	19,414	173
LCMHS (Lamoille)	161	27	17%	8,618	319
HCRSSVT (Southeast)	424	23	5%	6,733	293
NEK (Northeast)	501	39	8%	1,305	33
Clara Martin Center (Orange)	125	0	-	0	-
RACS (Rutland)	380	27	-	55	-
UCS (Bennington)	196	61	31%	2,944	48
WCMHS (Washington)	439	44	10%	8,771	199

See notes 2, 3 and 16.

TABLE 2-48

Vermont Department of Developmental and Mental Health Services

COMMUNITY RESIDENTIAL SERVICES PROVIDED BY DEVELOPMENTAL SERVICES PROGRAMS
Community Service Providers

Fiscal Year 2000

	Total Clients <u>Served</u>	<u>Clients Receiving Community Residential Services</u>		Days of Community Residential <u>Services</u>	Community Residential Days <u>Per Client</u>
		<u>Number</u>	<u>Percent</u>		
OVERALL	2,545	935	37%	278,017	297
<u>Community Service Providers</u>					
CSAC (Addison)	170	56	33%	14,494	259
FGI (Franklin)	220	18	8%	1,303	72
Howard (Chittenden)	342	130	38%	32,706	252
LCMHS (Lamoille)	211	26	12%	6,656	256
HCRSSVT (Southeast)	235	43	18%	11,910	277
NEK (Northeast)	292	98	34%	35,874	366
RACS (Rutland)	348	0	0%	0	#DIV/0!
UCS (Bennington)	140	133	95%	46,214	347
WCMHS (Washington)	297	68	23%	14,508	213
Champlain Vocational Services	53	149	281%	49,022	329
Lincoln Street, Inc.	31	2	6%	760	380
Sterling Area Services	41	43	105%	15,513	361
Upper Valley Services	165	0	0%	0	#DIV/0!

See notes 2, 3 and 16.

TABLE 2-49

Vermont Department of Developmental and Mental Health Services

CONDITION ON TERMINATION OF CLIENTS DISCHARGED
Community Service Providers

Fiscal Year 2000

	<u>Clients Discharged</u>		<u>Condition Not Rated</u>		<u>Condition on Termination</u>			<u>(N)</u>
	<u>Number</u>	<u>Percent of Clients Reported</u>	<u>Number</u>	<u>Percent of Clients Discharged</u>	<u>Improved</u>	<u>Unchanged</u>	<u>Worse</u>	
OVERALL	9,774	33%	2,879	29%	56%	41%	4%	(6,895)
<u>Community Service Providers</u>								
CSAC (Addison)	847	35%	146	17%	67%	32%	1%	(701)
FGI (Franklin)	366	14%	86	23%	51%	46%	3%	(280)
Howard (Chittenden)	2,640	43%	0	0%	52%	43%	4%	(2,640)
LCMHS (Lamoille)	230	19%	89	39%	23%	75%	1%	(141)
HCRSSVT (Southeast)	523	12%	222	42%	54%	42%	4%	(301)
NEK (Northeast)	1,040	35%	258	25%	56%	41%	3%	(782)
Clara Martin Center (Orange)	925	42%	199	22%	53%	45%	2%	(726)
RACS (Rutland)	1,582	54%	1047	66%	66%	30%	4%	(535)
UCS (Bennington)	1,203	56%	682	57%	57%	38%	5%	(521)
WCMHS (Washington)	366	15%	150	41%	58%	35%	6%	(216)
Champlain Valley Services	1	2%	0	0%	0%	100%	0%	(1)
Lincoln Street, Inc.	0	-	-	-	-	-	-	-
Northeastern Family Institute	51	48%	0	0%	92%	8%	0%	(51)
Sterling Area Services	0	-	-	-	-	-	-	-
Upper Valley Services	0	0%	0	-	-	-	-	-

See notes 2, 3 and especially 17.

TABLE 2-50

Vermont Department of Developmental and Mental Health Services

CONDITION ON TERMINATION OF CLIENTS DISCHARGED BY AGE

Community Service Providers

Fiscal Year 2000

	<u>Clients Discharged</u>		<u>Condition Not Rated</u>		<u>Condition on Termination</u>			<u>(N)</u>
	<u>Number</u>	<u>Percent of Clients Reported</u>	<u>Number</u>	<u>Percent of Clients Discharged</u>	<u>Improved</u>	<u>Unchanged</u>	<u>Worse</u>	
OVERALL	7,472	27%	2,497	33%	56%	40%	4%	(4,975)
<u>Age</u>								
0-12	1,019	21%	272	27%	66%	31%	2%	(747)
13-19	1,786	32%	536	30%	57%	38%	4%	(1,250)
20-34	2,064	33%	686	33%	55%	43%	3%	(1,378)
35-49	1,789	26%	687	38%	56%	41%	4%	(1,102)
50-64	491	19%	199	41%	55%	39%	6%	(292)
65+	314	23%	113	36%	34%	54%	12%	(201)
Missing	9	7%	4	44%	20%	80%	0%	(5)

See notes 2, 3 and especially 17.

TABLE 2-51

Vermont Department of Developmental and Mental Health Services
 CONDITION ON TERMINATION OF CLIENTS DISCHARGED BY GENDER
 Community Service Providers
 Fiscal Year 2000

	<u>Clients Discharged</u>		<u>Condition Not Rated</u>		<u>Condition on Termination</u>			<u>(N)</u>
	<u>Number</u>	Percent of Clients <u>Reported</u>	<u>Number</u>	Percent of Clients <u>Discharged</u>	<u>Improved</u>	<u>Unchanged</u>	<u>Worse</u>	
<u>OVERALL</u>	7,472	27%	2,497	33%	56%	40%	4%	(4,975)
<u>Gender</u>								
Male	4,186	29%	1,363	33%	57%	39%	4%	(2,823)
Female	3,284	26%	1,133	35%	55%	41%	4%	(2,151)
Missing	2	5%	1	50%	0%	100%	0%	(1)

See notes 2, 3 and especially 17.

TABLE 2-52

Vermont Department of Developmental and Mental Health Services
 CONDITION ON TERMINATION OF CLIENTS DISCHARGED BY INCOME
 Community Service Providers
 Fiscal Year 2000

	<u>Clients Discharged</u>		<u>Condition Not Rated</u>		<u>Condition on Termination</u>			
	<u>Number</u>	<u>Percent of Clients Reported</u>	<u>Number</u>	<u>Percent of Clients Discharged</u>	<u>Improved</u>	<u>Unchanged</u>	<u>Worse</u>	<u>(N)</u>
<u>OVERALL</u>	7,472	27%	2,497	33%	56%	40%	4%	(4,975)
<u>Income</u>								
LT \$10,000	870	18%	210	24%	54%	41%	5%	(660)
\$10,000 - 19,999	848	28%	209	25%	61%	35%	3%	(639)
\$20,000 - 29,999	388	29%	114	29%	61%	34%	5%	(274)
\$30,000 +	459	30%	144	31%	63%	33%	4%	(315)
Unknown	4,907	29%	1,820	37%	55%	41%	4%	(3,087)

See notes 2, 3 and especially 17.

TABLE 2-53

Vermont Department of Developmental and Mental Health Services

CONDITION ON TERMINATION OF CLIENTS DISCHARGED BY DIAGNOSIS
Community Service Providers

Fiscal Year 2000

	<u>Clients Discharged</u>		<u>Condition Not Rated</u>		<u>Condition on Termination</u>			<u>(N)</u>
		Percent of		Percent of	<u>Improved</u>	<u>Unchanged</u>	<u>Worse</u>	
	<u>Number</u>	<u>Reported</u>	<u>Number</u>	<u>Discharged</u>				
OVERALL	9,774	33%	2,879	29%	56%	41%	4%	(6,895)
<u>Diagnosis</u>								
Schizophrenia and								
Other Psychoses	692	23%	221	32%	44%	50%	6%	(471)
Affective Disorders	1,606	29%	540	34%	54%	41%	6%	(1,066)
Anxiety Disorders	800	29%	290	36%	57%	38%	5%	(510)
Personality Disorders	210	19%	75	36%	43%	51%	6%	(135)
Adjustment Disorders	2,700	36%	658	24%	62%	36%	2%	(2,042)
Social Problems	146	36%	30	21%	41%	59%	1%	(116)
Substance Abuse	3,104	48%	860	28%	56%	41%	3%	(2,244)
Children's Disorders	645	26%	153	24%	59%	35%	6%	(492)
Other Psychological Disorders	153	31%	62	41%	62%	36%	2%	(91)
Mental Retardation	154	7%	49	32%	31%	62%	7%	(105)
None	955	31%	463	48%	45%	52%	3%	(492)

See notes 2, 3, and especially 17

TABLE 3-1
AVERAGE DAILY CENSUS AT VERMONT STATE HOSPITAL
Overall and For Length of Stay Categories
July 1988 through June 2000

	Days Since Admission						Days Since Admission				
	Overall	LT 30	30-89	90-365	366+		Overall	LT 30	30-89	90-365	366+
2000 June	55	13	15	13	13	1994 June	68	16	14	23	15
May	51	12	13	13	13	May	71	19	15	21	15
April	53	17	8	16	13	April	73	18	15	22	17
March	46	9	10	15	12	March	80	16	16	24	24
February	55	8	16	19	12	February	86	20	12	26	28
2000 January	61	16	15	18	12	1994 January	81	9	21	21	31
December	58	14	17	14	13	1993 December	89	19	22	18	31
November	58	16	13	15	14	November	88	21	20	13	33
October	55	15	12	14	13	October	86	20	15	17	34
September	60	14	18	16	12	September	89	20	16	18	35
August	60	17	16	15	12	August	86	20	15	15	36
July	54	15	15	12	12	July	82	19	11	16	36
1999 June	48	13	12	10	13	1993 June	82	14	16	14	38
May	46	14	8	10	13	May	82	14	15	14	38
April	47	12	9	12	14	April	84	16	15	16	38
March	50	12	13	12	13	March	90	17	15	20	37
February	47	12	10	13	13	February	90	13	22	18	37
1999 January	52	15	12	13	11	1993 January	94	19	17	20	39
December	53	13	15	14	10	1992 December	92	19	15	21	37
November	53	13	14	16	10	November	91	15	18	24	35
October	58	16	13	18	10	October	94	17	17	24	36
September	57	14	15	15	12	September	91	15	10	26	40
August	54	13	13	16	12	August	89	12	8	29	40
July	53	16	12	14	11	July	97	15	15	30	36
1998 June	54	12	18	13	11	1992 June	100	21	18	24	36
May	62	19	17	14	12	May	98	19	19	26	34
April	55	20	11	12	11	April	99	23	15	27	34
March	52	19	11	12	11	March	96	16	19	25	36
February	52	17	14	11	11	February	101	22	21	21	36
1998 January	58	16	14	15	13	1992 January	106	22	24	23	37
1997 December	53	16	11	13	13	1991	106	24	24	19	38
November	50	14	12	12	13	November	106	28	23	16	40
October	61	18	12	16	15	October	101	25	23	13	39
September	63	19	12	16	15	September	110	29	21	20	40
August	65	22	8	19	16	August	101	26	15	16	43
July	68	17	15	20	16	July	95	17	24	12	42
1997 June	75	19	17	23	16	1991 June	94	19	23	8	44
May	73	18	20	17	18	May	95	21	15	11	45
April	72	19	21	13	19	April	99	23	17	12	48
March	65	19	13	15	18	March	104	22	18	16	48
February	66	15	16	17	18	February	110	24	16	20	50
1997 January	68	18	15	17	18	1991 January	104	21	16	16	50
1996 December	61	15	13	17	16	1990 December	107	21	17	19	50
November	61	13	11	22	15	November	117	26	13	27	51
October	66	20	12	18	16	October	115	22	13	31	49
September	61	15	17	15	15	September	110	13	18	32	47
August	65	22	14	14	16	August	118	22	18	30	47
July	60	17	12	17	14	July	121	23	20	30	48
1996 June	59	13	10	19	16	1990 June	119	26	19	27	47
May	61	12	11	22	16	May	115	26	15	25	49
April	65	14	12	24	14	April	106	20	12	24	50
March	69	18	13	26	13	March	108	20	11	24	53
February	67	12	17	24	13	February	106	16	14	23	53
1996 January	71	16	18	24	14	1990 January	114	18	23	18	55
1995 December	80	20	18	27	15	1989 December	115	23	22	16	55
November	76	19	18	24	16	November	122	26	21	20	55
October	78	21	18	22	18	October	123	28	20	19	57
September	77	19	19	22	18	September	116	23	17	19	58
August	76	22	15	21	18	August	116	20	16	20	60
July	75	16	20	22	17	July	124	22	19	23	59
1995 June	76	19	22	19	16	1989 June	125	24	18	22	61
May	72	19	15	23	15	May	128	23	18	25	62
April	70	17	11	26	16	April	131	23	14	30	63
March	67	13	12	27	15	March	136	17	23	32	64
February	65	12	14	25	14	February	144	22	24	32	66
1995 January	76	14	18	28	16	1989 January	141	25	19	33	65
1994 December	80	17	21	26	16	1988 December	146	25	22	33	66
November	80	23	19	23	15	November	146	23	24	34	65
October	78	22	18	23	15	October	151	26	24	36	65
September	76	24	19	17	16	September	153	31	23	36	64
August	72	20	15	21	16	August	159	32	24	37	66
July	69	18	13	22	16	July	163	32	33	32	66

TABLE 3-2
Vermont Department of Developmental and Mental Health Services
MONTHLY UTILIZATION OF VERMONT STATE HOSPITAL
Fiscal Year 2000

<u>Month</u>	<u>Admissions</u>	<u>Discharges</u>	<u>Total Patient Days</u>	<u>Average Daily Census</u>
July	19	18	1,682	54.2
August	22	17	1,853	59.8
September	22	25	1,795	59.8
October	21	20	1,696	54.7
November	18	20	1,730	57.7
December	22	18	1,784	57.5
January	19	17	1,888	60.9
February	10	22	1,593	56.9
March	20	21	1,433	46.2
April	18	13	1,599	53.3
May	14	18	1,596	51.5
June	19	11	1,643	54.8
 TOTAL	 224	 220	 20,292	 55.7

See Note 18.

TABLE 3-3
Vermont Department of Developmental and Mental Health Services
CATCHMENT AREA AND UTILIZATION OF VERMONT STATE HOSPITAL
Fiscal Year 2000

	<u>Admissions</u>	<u>Discharges</u>	<u>Total Patient Days</u>	<u>Average Daily Census</u>	<u>Percent of all Patient Days</u>
OVERALL	224	220	20,292	55.6	100%
<u>Catchment Area</u>					
CSAC (Addison)	7	7	814	2.2	4%
FGI (Franklin)	22	23	1,579	4.3	8%
HCHS (Chittenden)	69	73	7,559	20.7	37%
LCMHS (Lamoille)	11	9	433	1.2	2%
HCRSSVT (Southeast)	41	35	2,411	6.6	12%
NEK (Northeast)	20	18	2,200	6.0	11%
CMC (Orange)	14	13	1,422	3.9	7%
RACS (Rutland)	9	9	925	2.5	5%
UCS (Bennington)	4	4	731	2.0	4%
WCMHS (Washington)	27	29	2,218	6.1	11%

See Notes 2 and 18.

TABLE 3-4
Vermont Department of Developmental and Mental Health Services
AGE AND UTILIZATION AT VERMONT STATE HOSPITAL
Fiscal Year 2000

	<u>Admissions</u>	<u>Discharges</u>	<u>Total Patient Days</u>	<u>Average Daily Census</u>	<u>Percent of all Patient Days</u>
OVERALL	224	220	20,292	55.6	100%
<u>Age</u>					
13 - 19	16	13	539	1.5	3%
20 - 34	72	75	4,199	11.5	21%
35 - 49	82	79	7,947	21.8	39%
50 - 64	43	40	5,375	14.7	26%
65+	11	13	2,232	6.1	11%

See Notes 4 and 18.

TABLE 3-5
Vermont Department of Developmental and Mental Health Services
GENDER AND UTILIZATION AT VERMONT STATE HOSPITAL
Fiscal Year 2000

	<u>Admissions</u>	<u>Discharges</u>	<u>Total Patient Days</u>	<u>Average Daily Census</u>	<u>Percent of all Patient Days</u>
OVERALL	224	220	20,292	55.6	100%
<u>Gender</u>					
Male	158	157	13,112	35.9	65%
Female	66	63	7,180	19.7	35%

See Note 18.

TABLE 3-6
Vermont Department of Developmental and Mental Health Services
DIAGNOSIS AND UTILIZATION AT VERMONT STATE HOSPITAL
Fiscal Year 2000

	<u>Admissions</u>		<u>Discharges</u>		<u>Total Patient Days</u>	<u>Average Daily Census</u>	<u>Percent of all Patient Days</u>
OVERALL	224		220		20,292	55.6	100%
<u>Diagnosis</u>	<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>			
Organic Brain Syndrome	30	15%	29	13%	3,525	9.7	17%
Schizophrenia & Other Psychoses	113	50%	110	50%	13,822	37.8	68%
Affective Disorders	78	35%	82	37%	6,407	17.5	32%
Anxiety Disorders	8	4%	7	3%	557	1.5	3%
Personality Disorders	65	29%	73	33%	5,205	14.3	26%
Adjustment Disorders	56	25%	52	24%	1,275	4.5	6%
Social Problems	0	0%	0	0%	0	0.0	0%
Substance Abuse	115	51%	107	49%	7,644	20.9	38%
Children's Disorders	8	4%	7	3%	65	0.2	0%
Other Psychological Disorders	9	4%	8	4%	171	0.5	1%
Mental Retardation	16	7%	14	6%	546	1.5	3%
Deferred	9	4%	9	4%	412	1.1	2%

See Note 7

Diagnosis categories are not mutually exclusive. Patients with dual or multiple diagnoses are reported under each appropriate diagnostic category.

TABLE 3-7
Vermont Department of Developmental and Mental Health Services
LEGAL STATUS ON ADMISSION AND UTILIZATION AT VERMONT STATE HOSPITAL
Fiscal Year 2000

	<u>Admissions</u>	<u>Discharges</u>	<u>Total Patient Days</u>	<u>Average Daily Census</u>	<u>Percent of all Patient Days</u>
OVERALL	224	220	20,292	55.6	100%
<u>Legal Status on Admission</u>					
Voluntary	10	10	1,318	3.6	6%
Emergency	114	106	8,042	22.0	40%
Forensic	84	91	7,495	20.5	37%
Other	16	13	3,437	9.4	17%

See Notes 18 and 19.

TABLE 3-8
Vermont Department of Developmental and Mental Health Services
TYPE OF ADMISSION AND UTILIZATION AT VERMONT STATE HOSPITAL
Fiscal Year 2000

	<u>Admissions</u>	<u>Discharges</u>	<u>Total Patient Days</u>	<u>Average Daily Census</u>	<u>Percent of all Patient Days</u>
OVERALL	224	220	20,292	55.6	100%
<u>Type of Admission</u>					
First Admission	103	105	7,076	19.4	35%
Readmission	121	115	13,216	36.2	65%

See Notes 18 and 20.

TABLE 3-9
Vermont Department of Developmental and Mental Health Services
CATCHMENT AREA AND LEGAL STATUS OF PATIENTS ADMITTED
Fiscal Year 2000

	Legal Status				(N)
	<u>Voluntary</u>	<u>Emergency</u>	<u>Forensic</u>	<u>Other</u>	
OVERALL	5%	51%	38%	7%	(224)
<u>Catchment Area</u>					
CSAC (Addison)	0%	86%	14%	0%	(7)
FGI (Franklin)	0%	32%	59%	9%	(22)
HCHS (Chittenden)	4%	41%	44%	12%	(69)
LCMHS (Lamoille)	9%	73%	18%	0%	(11)
HCRSSVT (Southeast)	2%	56%	39%	2%	(41)
NEK (Northeast)	10%	60%	30%	0%	(20)
CMC (Orange)	0%	71%	21%	7%	(14)
RACS (Rutland)	0%	33%	44%	22%	(9)
UCS (Bennington)	0%	0%	100%	0%	(4)
WCMHS (Washington)	11%	63%	19%	7%	(27)

See Notes 2, 18 and 19.

TABLE 3-10
Vermont Department of Developmental and Mental Health Services
AGE AND LEGAL STATUS OF PATIENTS ADMITTED
Vermont State Hospital

Fiscal Year 2000

	<u>Legal Status</u>				<u>(N)</u>
	<u>Voluntary</u>	<u>Emergency</u>	<u>Forensic</u>	<u>Other</u>	
OVERALL	5%	51%	38%	7%	(224)
<u>Age</u>					
13 - 19	0%	56%	44%	0%	(16)
20 - 34	6%	47%	42%	6%	(72)
35 - 49	7%	48%	35%	10%	(82)
50 - 64	0%	54%	37%	9%	(43)
65+	0%	82%	18%	0%	(11)

See Notes 4, 18, and 19.

TABLE 3-11
Vermont Department of Developmental and Mental Health Services
GENDER AND LEGAL STATUS OF PATIENTS ADMITTED
Vermont State Hospital
Fiscal Year 2000

	Legal Status				<u>(N)</u>
	<u>Voluntary</u>	<u>Emergency</u>	<u>Forensic</u>	<u>Other</u>	
OVERALL	5%	51%	38%	7%	(224)
<u>Gender</u>					
Male	4%	46%	42%	9%	(158)
Female	6%	64%	27%	3%	(66)

See Notes 18 and 19.

TABLE 3-12
Vermont Department of Developmental and Mental Health Services
DIAGNOSIS AND LEGAL STATUS OF PATIENTS ADMITTED
Vermont State Hospital

Fiscal Year 2000

	<u>Legal Status</u>				<u>(N)</u>
	<u>Voluntary</u>	<u>Emergency</u>	<u>Forensic</u>	<u>Other</u>	
OVERALL	5%	51%	38%	7%	(224)
<u>Diagnosis</u>					
Organic Brain Syndrome	3%	47%	41%	9%	(34)
Schizophrenia & Other Psychoses	4%	50%	37%	10%	(113)
Affective Disorders	1%	56%	39%	4%	(78)
Anxiety Disorders	0%	63%	25%	13%	(8)
Personality Disorders	6%	51%	37%	6%	(65)
Adjustment Disorders	7%	50%	41%	2%	(56)
Social Problems	0%	0%	0%	0%	0
Substance Abuse	5%	42%	46%	7%	(115)
Children's Disorders	13%	38%	50%	0%	(8)
Other Psychological Disorders	0%	11%	89%	0%	(9)
Mental Retardation	0%	50%	38%	13%	(16)
Deferred	22%	56%	22%	0%	(9)

See Note 7

Diagnosis categories are not mutually exclusive. Patients with dual or multiple diagnoses are reported under each appropriate diagnostic category.

TABLE 3-13
Vermont Department of Developmental and Mental Health Services
TYPE OF ADMISSION AND LEGAL STATUS OF PATIENTS ADMITTED
Vermont State Hospital

Fiscal Year 2000

	<u>Legal Status</u>				<u>(N)</u>
	<u>Voluntary</u>	<u>Emergency</u>	<u>Forensic</u>	<u>Other</u>	
OVERALL	5%	51%	38%	7%	(224)
<u>Type of Admission</u>					
First Admission	2%	48%	48%	3%	(103)
Readmission	7%	54%	29%	11%	(121)

See Notes 18, 19 and 20.

TABLE 3-14
Vermont Department of Developmental and Mental Health Services
CATCHMENT AREA AND DISCHARGE RATE OF PATIENTS ADMITTED
Vermont State Hospital
Fiscal Year 2000

	Percent Discharged Within				(N)
	<u>1 Week</u>	<u>2 Weeks</u>	<u>1 Month</u>	<u>3 Months</u>	
OVERALL	19%	27%	48%	81%	(224)
<u>Catchment Area</u>					
CSAC (Addison)	14%	29%	57%	71%	(7)
FGI (Franklin)	23%	32%	50%	77%	(22)
HCHS (Chittenden)	9%	9%	32%	75%	(69)
LCMHS (Lamoille)	45%	55%	55%	73%	(11)
HCRSSVT (Southeast)	17%	34%	56%	88%	(41)
NEK (Northeast)	20%	30%	55%	85%	(20)
CMC (Orange)	36%	36%	57%	86%	(14)
RACS (Rutland)	11%	33%	56%	89%	(9)
UCS (Bennington)	0%	25%	25%	50%	(4)
WCMHS (Washington)	33%	41%	63%	93%	(27)

See Notes 2, 18, and 19.

TABLE 3-15
Vermont Department of Developmental and Mental Health Services
AGE AND DISCHARGE RATE OF PATIENTS ADMITTED
Vermont State Hospital
Fiscal Year 2000

	Percent Discharged Within				<u>(N)</u>
	<u>1 Week</u>	<u>2 Weeks</u>	<u>1 Month</u>	<u>3 Months</u>	
OVERALL	19%	27%	48%	81%	(224)
<u>Age</u>					
13 - 19	19%	38%	63%	88%	(16)
20 - 34	28%	36%	53%	88%	(72)
35 - 49	18%	27%	50%	85%	(82)
50 - 64	7%	12%	35%	65%	(43)
65+	18%	18%	36%	64%	(11)

See Notes 4 and 21.

TABLE 3-16
Vermont Department of Developmental and Mental Health Services
GENDER AND DISCHARGE RATE OF PATIENTS ADMITTED
Vermont State Hospital
Fiscal Year 2000

	<u>Percent Discharged Within</u>				
	<u>1 Week</u>	<u>2 Weeks</u>	<u>1 Month</u>	<u>3 Months</u>	<u>(N)</u>
OVERALL	19%	27%	48%	81%	(224)
<u>Gender</u>					
Male	18%	24%	47%	84%	(158)
Female	21%	35%	52%	74%	(66)

See Note 21.

TABLE 3-17
Vermont Department of Developmental and Mental Health Services
DIAGNOSIS AND DISCHARGE RATE OF PATIENTS ADMITTED
Vermont State Hospital
Fiscal Year 2000

	Percent Discharged Within				(N)
	<u>1 Week</u>	<u>2 Weeks</u>	<u>1 Month</u>	<u>3 Months</u>	
OVERALL	19%	27%	48%	81%	(224)
<u>Diagnosis</u>					
Organic Brain Syndrome	15%	24%	44%	79%	(34)
Schizophrenia & Other Psychoses	7%	11%	29%	72%	(113)
Affective Disorders	9%	1%	44%	85%	(78)
Anxiety Disorders	13%	25%	50%	88%	(8)
Personality Disorders	25%	37%	57%	82%	(65)
Adjustment Disorders	43%	54%	79%	96%	(56)
Social Problems	0%	0%	0%	0%	0
Substance Abuse	19%	28%	53%	87%	(115)
Children's Disorders	75%	75%	100%	100%	(8)
Other Psychological Disorders	22%	56%	78%	100%	(9)
Mental Retardation	31%	38%	63%	94%	(16)
Deferred	33%	56%	78%	89%	(9)

See Note 7

Diagnosis categories are not mutually exclusive. Patients with dual or multiple diagnoses are reported under each appropriate diagnostic category.

TABLE 3-18
Vermont Department of Developmental and Mental Health Services
LEGAL STATUS AND DISCHARGE RATE OF PATIENTS ADMITTED
Vermont State Hospital
Fiscal Year 2000

	Percent Discharged Within				<u>(N)</u>
	<u>1 Week</u>	<u>2 Weeks</u>	<u>1 Month</u>	<u>3 Months</u>	
OVERALL	19%	27%	48%	81%	(224)
<u>Legal Status</u>					
Voluntary	50%	50%	60%	100%	(10)
Emergency	17%	24%	47%	82%	(114)
Forensic	21%	33%	54%	81%	(84)
Other	6%	6%	19%	63%	(16)

See Notes 19 and 21.

TABLE 3-19
Vermont Department of Developmental and Mental Health Services
TYPE OF ADMISSION AND DISCHARGE RATE OF PATIENTS ADMITTED
Vermont State Hospital
Fiscal Year 2000

	Percent Discharged Within				<u>(N)</u>
	<u>1 Week</u>	<u>2 Weeks</u>	<u>1 Month</u>	<u>3 Months</u>	
OVERALL	19%	27%	48%	81%	(224)
<u>Type of Admission</u>					
First Admisssion	20%	31%	58%	85%	(103)
Second Admission	18%	24%	40%	78%	(121)

See Notes 20 and 21.

TABLE 3-20
Vermont Department of Developmental and Mental Health Services
CATCHMENT AREA AND LENGTH OF STAY OF PATIENTS IN RESIDENCE AT END OF YEAR
Vermont State Hospital
Fiscal Year 2000

	<u>Median Length of Stay</u>	<u>Mean Length of Stay</u>	<u>(N)</u>
OVERALL	2 months	1 year, 5 months	(58)
<u>Catchment Area</u>			
CSAC (Addison)	6 months	6 months	(2)
FGI (Franklin)	2 months	5 months	(4)
HCHS (Chittenden)	2 months	1 year, 10 months	(19)
LCMHS (Lamoille)	-	-	(2)
HCRSSVT (Southeast)	3 months	1 year, 4 months	(11)
NEK (Northeast)	4 months	9 months	(6)
CMC (Orange)	2 years	2 years, 1 month	(4)
RACS (Rutland)	2 months	2 years	(3)
UCS (Bennington)	-	7 years, 9 months	(1)
WCMHS (Washington)	2 months	3 months	(6)

See Notes 2 and 22.

TABLE 3-21
Vermont Department of Developmental and Mental Health Services
AGE AND LENGTH OF STAY OF PATIENTS IN RESIDENCE AT END OF YEAR
Vermont State Hospital
Fiscal Year 2000

	<u>Median Length of Stay</u>	<u>Mean Length of Stay</u>	<u>(N)</u>
OVERALL	2 months	1 year, 5 months	(58)
<u>Age</u>			
13 - 19	0	1	3
20 - 34	0	6 months	(9)
35 - 49	3 months	1 year, 10 months	(26)
50 - 64	2 months	8 months	(15)
65+	3 years, 5 months	3 years, 8 months	(5)

See Notes 4 and 22.

TABLE 3-22
Vermont Department of Developmental and Mental Health Services
GENDER AND LENGTH OF STAY OF PATIENTS IN RESIDENCE AT END OF YEAR
Vermont State Hospital
Fiscal Year 2000

	<u>Median Length of Stay</u>	<u>Mean Length of Stay</u>	<u>(N)</u>
OVERALL	2 months	1 year, 5 months	(58)
<u>Gender</u>			
Male	2 months	1 year, 9 months	(36)
Female	3 months	10 months	(22)

See Note 22.

TABLE 3-23
Vermont Department of Developmental and Mental Health Services
DIAGNOSIS AND LENGTH OF STAY OF PATIENTS IN RESIDENCE AT END OF YEAR
Vermont State Hospital
Fiscal Year 2000

	<u>Median Length of Stay</u>	<u>Mean Length of Stay</u>	<u>(N)</u>
OVERALL	2 months	1 year, 5 months	(58)
<u>Diagnosis</u>			
Organic Brain Syndrome	2 months	1 year, 5 months	(57)
Schizophrenia & Other Psychoses	2 months	1 year, 5 months	(55)
Affective Disorders	3 months	1 year, 9 months	(45)
Anxiety Disorders	3 months	2 years	(37)
Personality Disorders	2 months	5 months	(22)
Adjustment Disorders	8 months	2 years, 7 months	(29)
Social Problems	6 months	1 year, 1 month	(11)
Substance Abuse	2 months	1 year	(24)
Children's Disorders	2 years, 11 months	3 years, 11 months	(5)
Other Psychological Disorders	2 years, 11 months	4 years, 6 months	(3)
Mental Retardation	-	-	(3)
Deferred	2 years, 11 months	4 years, 9 months	(3)

See Note 7

Diagnosis categories are not mutually exclusive. Patients with dual or multiple diagnoses are reported under each appropriate diagnostic category.

TABLE 3-24
Vermont Department of Developmental and Mental Health Services
LEGAL STATUS AND LENGTH OF STAY OF PATIENTS IN RESIDENCE AT END OF YEAR
Vermont State Hospital
Fiscal Year 2000

	<u>Median Length of Stay</u>	<u>Mean Length of Stay</u>	<u>(N)</u>
OVERALL	2 months	1 year, 5 months	(58)
<u>Legal Status</u>			
Voluntary	1 year, 4 months	2 years, 2 months	(4)
Emergency	1 month	6 months	(26)
Forensic	3 months	2 years, 2 months	(17)
Other	6 months	2 years, 2 months	(11)

See Notes 19 and 22.

TABLE 3-25
Vermont Department of Developmental and Mental Health Services
TYPE OF ADMISSION AND LENGTH OF STAY OF PATIENTS IN RESIDENCE AT END OF YEAR
Vermont State Hospital
Fiscal Year 2000

	<u>Median Length of Stay</u>	<u>Mean Length of Stay</u>	<u>(N)</u>
OVERALL	2 months	1 year, 5 months	(58)
<u>Type of Admission</u>			
First Admission	2 months	1 year, 10 months	(19)
Readmission	2 months	1 year, 2 months	(39)

See Notes 20 and 22.

Part IV: Notes

1. VERMONT DEPARTMENT OF DEVELOPMENTAL AND MENTAL HEALTH SERVICES

The Vermont Department of Developmental and Mental Health Services is responsible for a variety of publicly funded outpatient, inpatient, and residential services provided to children and adults who have an emotional disturbance, mental illness, and/or developmental disability. These services are provided to individuals throughout the state under the auspices of the Department's Mental Health Division and Developmental Services Division. Many community mental health and developmental service providers also provide substance abuse services under contract with the State's Office of Alcohol and Drug Abuse Programs. This report describes clients served and services provided during FY2000 by the Vermont State Hospital and 15 Designated Agencies.

The Mental Health Division is responsible for the Vermont State Hospital and mental health programs at Vermont's Designated Agencies, including children's services programs, adult mental health outpatient programs, community rehabilitation and treatment programs, and emergency services programs. The Developmental Services Division is responsible for community developmental service programs at Vermont's Designated Agencies. In addition, the Developmental Services Division provides direct protective services to adults with developmental disabilities. Services provided by Protective Service workers employed by the Department of Developmental and Mental Services are not included in this report.

The Vermont State Hospital is a state-operated psychiatric hospital located in Waterbury, Vermont. The hospital serves patients on both a short-term and a long-term basis. Short-term patients include individuals who are experiencing an acute psychotic episode and criminal defendants referred to the hospital for psychiatric evaluation of sanity and/or competency to stand trial. Longer-term patients include patients with a chronic mental illness who continue to be too actively psychotic to be integrated into the community, and patients whose mental disorders and physical handicaps make them difficult to place outside the institution.

Children's services programs provide services to children and families who are undergoing emotional or psychological distress or are having problems adjusting to changing life situations. These programs primarily provide outpatient services (case management, individual, group and family therapy, and diagnostic services), although many agencies also provide residential services for children and adolescents who have a severe emotional disturbance.

Adult mental health outpatient programs serve individuals over 18 years of age who do not have prolonged serious disabilities but who are experiencing emotional, behavioral, or adjustment problems severe enough to warrant professional attention.

Community Rehabilitation and Treatment (CRT) programs serve clients who are severely disabled because of mental illness. Frequently these programs are providing community services as an alternative to institutionalization. In addition to regular outpatient services, CRT programs provide day treatment services, case management services, vocational services and a variety of residential services to clients who have a chronic mental illness.

Substance abuse programs provide services to people with alcohol and/or drug abuse problems and their families in a community setting. These services include individual and group treatment, diagnosis and evaluation, and intensive day services.

Emergency service programs serve individuals who are experiencing an acute mental health crisis. Emergency services include diagnostic and psychotherapeutic services such as evaluation of the client and the circumstances leading to the crisis, crisis counseling, screening for hospitalization, referral and follow-up. These services are provided on a 24-hour, 7-day per week basis with both telephone and face-to-face services available as needed.

The Developmental Services Division provides services that seek to support the capacity of individuals to live in their own homes and participate in their local schools, jobs and communities. In addition to the provision of training and direct support in living and work situations, staff enable people with disabilities to participate in community activities and develop friendships. Emphasis is placed on helping people access generic resources within their own communities and achieve independence from the developmental service system. Services for individuals with developmental disabilities are provided through 14 non-profit community developmental service providers located throughout the state. Nine are comprehensive community mental health centers, 4 are smaller specialized developmental service agencies, and one agency provides only vocational and day services. This report is based on a complete enumeration of clients and services for 13 providers. Specialized Community Care did not report any clients or services according to DDMHS report specifications.

Community Developmental Services agencies offer a comprehensive range of services designed to support individuals and families at all levels of need. Services range from individualized residential support and case management, to supported employment and day services. The residential services include: developmental homes, supervised apartments, group homes, staffed apartments, intermediate care facilities and family support. Other services included: case management; supported employment; day services that emphasize community integration, mobility and self-sufficiency and that address a person's medical, emotional or psychological needs; and PASARR day services to nursing home residents who are diagnosed with mental retardation.

2. Designated Agencies

The Department of Developmental and Mental Health Services supports community mental health and developmental services provided by designated agencies (Das). Each DA serves a designated service or catchment area. Together these CMH and CDS catchment areas cover the entire state. Population figures are December 1999 estimates based on data obtained from the Center for Rural Studies at the Vermont Department of Health.

The Counseling Service of Addison County (Addison) serves Addison County less the towns of Granville and Hancock.

Northwestern Counseling and Support Services (Franklin) services Franklin County and Grand Isle County.

The Howard Center for Human Services (Howard) serves Chittenden County. The merger of Howard with the Baird Center and Champlain Drug & Alcohol Services in 1995 significantly expanded the scope and volume of services provided. Comparisons to data on HCCHS to previous years must keep this change in corporate configuration in mind.

Lamoille County Mental Health Services (Lamoille) serves Lamoille County. For Children's Services, Lamoille also serves the towns of Craftsbury, Greensboro, Hardwick, and Standard from the Northeast Kingdom, and Woodbury from Washington County.

Health Care and Rehabilitation Services of Southeastern Vermont (Southeast) serves Windham County and Windsor County less the towns of Bethel, Rochester, Royalton, Sharon and Stockbridge.

Northeast Kingdom Mental Health (Northeast) serves Caledonia, Essex and Orleans counties with the exception of Craftsbury, Greensboro, Hardwick, and Standard for Children's Services.

Clara Martin Center (Orange) provides mental health services to Orange County as well as the towns of Granville and Hancock in Addison County and the towns of Bethel, Rochester, Royalton, Sharon and Stockbridge in Windsor County.

Upper Valley Services (Upper Valley) provides developmental services to Orange County as well as the towns of Granville and Hancock in Addison and the towns of Bethel, Rochester, Royalton, Sharon and Stockbridge in Windsor County.

Rutland Mental Health Services (Rutland) serves Rutland County.

United Counseling Services (UCS) serves Bennington County.

Washington County Mental Health Services (Washington) serves Washington County as well as the towns of Orange, Williamstown, and Washington from Orange County, but with the exception of the town of Woodbury for Children's Services.

The Northeastern Family Institute (NFI) in Burlington provides intensive residential treatment for children and adolescents from all parts of the State of Vermont who are emotionally disturbed.

Lincoln Street, Inc. (Lincoln) provides residential and case management services to developmentally disabled citizens of Southern Vermont.

Sterling Area Services (SAS) provides residential services and day treatment to developmentally disabled residents of central and northern Vermont.

Champlain Vocational Services (Champlain) provides day services and vocational services to developmentally disabled residents of Chittenden County.

3. Clients Served

This report is based on a complete enumeration of clients served by Children's Services programs, Adult Mental Health Programs, Community Rehabilitation and Treatment programs, Emergency Service programs, Substance Abuse programs, and by the Vermont State Hospital. Thirteen of 14 developmental service programs at designated agencies in Vermont are represented. Developmental service program clients who receive only respite services are not included for some service providers. Clients involved in other programs such as Retired Senior Volunteers programs (RSVP), Head Start programs, Counter Measures Regarding Alcohol Safety on the Highway (CRASH) programs are included only if they were also served by Department of Developmental and Mental Health Services funded programs. Clients served by emergency service programs are included in this report only if they become registered clients of the agency. In some cases, clients who only receive emergency services do not become registered clients of the agency.

Tables that describe clients categorize them according to their primary program assignment rather than the program(s) by which they were served. Because of this, the numbers of clients served within each Designated Agency (DA) and Institution represent an unduplicated count of individual clients. Clients served by more than one program at a DA are counted only once. Individuals who were served by more than one DA, however, are counted more than once, as are individuals served by a DA and the Vermont State Hospital.

All Substance Abuse clients served, and services provided by designated agencies are included in this report. In statistical reports prior to FY1991, substance abuse services were excluded and people assigned to substance abuse programs were only included if they were also served by a mental health or developmental service program. For this reason, comparison of data on substance abuse clients in this report can be compared only back through FY1991.

Clients who had not been assigned to a treatment program as of the end of the fiscal year are reported as "unassigned" in the tables based on primary program assignment. These are primarily clients who have only been seen on an emergency basis, and clients who have only recently entered treatment. (Statewide, 26% of the clients who were not assigned to a treatment program at the end of FY2000 had only received emergency services during that year.) DAs that report serving more emergency service clients tend to report more unassigned clients.

Tables that describe services provided by treatment programs at Designated Agencies categorize clients according to the program by which services were provided. Because of this, clients who received services from more than one treatment program are counted more than once in tables that describe services provided, and the client totals in the tables that describe services do not equal the client totals in the tables that describe clients.

It should be kept in mind that many DAs do not register or record services to every individual who might be seen in the course of client treatment. Collaterals, such as parents, children, or spouses of registered clients, for instance, frequently receive services coincident to services to the primary client. Family therapy is especially likely to involve individuals who do not become registered clients so that the number of clients reported would be substantially fewer than the actual total number of individuals seen.

The rate of clients served per 1,000 population in Table 1-2 is presented as a comparable standardized measure of the proportion of the residents of specified geographical regions who are served by specified programs. This rate is computed according to the formula:

$$R = \frac{1,000C}{P}$$

where R is the rate of clients served per 1,000 population, C is the number of clients served, and P is the population of the geographic area in question. Catchment area populations are based on December 1999 estimates.

4. Age

The age of clients was calculated from their date of birth and is current as of December 31, 1999, the midpoint of the period covered by this report. Date of birth is based on clients' self-report.

5. Income

Income is based on clients' self-reported gross annual household income. The income reported should include all sources of income including SSI, welfare payments, unemployment compensation, alimony and child support payments, in addition to income earned from employment or investment. All income from all members of a residential/economic unit should be included. If a client lives with unrelated others with whom he or she does not pool financial resources, income of the other resident(s) should not be counted toward the client's income.

Low reporting rates at some clinics are due to a local policy of not collecting income information from Medicaid clients. Statewide income data was not provided for 65% of all clients served during FY2000. Of those missing income data, 35% were Medicaid clients.

6. Responsibility for Fee

Responsibility for fee is reported as one of five categories: Medicaid, Medicare, other insurance, state agency contract, and uninsured. During FY2000, DAs could report up to three payers for each client, therefore, the categories are not mutually exclusive and clients may be counted in more than one category. "Medicaid" includes all clients who are covered by Medicaid and Medicaid Waiver. "Other Insurance" includes all clients with other third party insurance excluding Medicaid and Medicare. This category includes private insurance, service contracts, veterans administration, CHAMPUS, and worker's compensation. "State Agency Contracts" includes clients whose services are partly funded by DDMHS, OADAP, SRS and Vocational Rehabilitation contracts. Finally, the "Uninsured" category is the residual category for clients who are not reported in any of the other categories noted above.

It should be kept in mind that medical insurance does not necessarily cover mental health services and, even when these services are covered, the reimbursement may be substantially less than the cost of the services. Because of this, insured clients should be considered self-paying clients, to some degree, as well.

Information on responsibility for fee presented here is current as of the end of the report period. Since insurance coverage is subject to change, the insurance coverage reported here may not have been in effect for the entire year of the report.

7. Diagnosis

Diagnostic categories included in this report are based on the American Psychiatric Association's Diagnostic and Statistical Manual of Mental Disorders, Fourth Edition (DSM IV). Clients may receive more than one diagnosis. These clients will be reported under more than one diagnostic group. For this reason, the total number of diagnoses will exceed the total number of clients served. Specific diagnoses have been grouped into diagnostic categories according to the following specifications:

Organic Brain Syndromes:

Senile and Presenile Dementias (290.1x, 290.20, 290.21, 290.30, 290.4x, 290.00);
Some Organic Brain Syndromes (293.00, 293.81, 293.82, 293.83, 294.00, 294.10, 294.00, 294.10, 294.80, 310.10);
Psychoactive Substance-Induced Organic Mental Disorders (291.00, 291.10, 291.2x, 291.30, 291.40, 291.80, 292.00, 292.11, 292.12, 292.81, 292.82, 292.83, 292.84, 292.89, 292.90).

Schizophrenic and Other Psychotic Disorders:

Schizophrenic Disorders (295, 1x, 295.2x, 295.3x, 295.9x, 295.6x);
Paranoid Disorders (297.10, 297.30, 297.90, 298.30);
Autism (299.0x, 299.8x, 299.9x);
Psychotic Disorders not Classified Elsewhere (295.40, 295.70, 298.80, 298.90).

Affective Disorders:

Major Affective Disorders (296.2x, 296.3x, 296.4x, 296.5x, 296.6x);
Other Specific Affective Disorders (300.40, 301.13, 311.00)
Atypical Affective Disorders (296.70, 296.82).

Anxiety Disorders:

Phobic Disorders (300.21, 300.22, 300.23, 300.29);
Anxiety Neuroses (300.01, 300.02, 300.30);
Post Traumatic Stress Disorder (300.00, 308.30, 309.81, 309.89).

Personality Disorders:

Personality Disorders (301.00, 301.20, 301.22, 301.40, 301.50, 301.60, 301.70, 301.81, 301.82, 301.83, 301.84, 301.90);
Factitious Disorders (300.16, 300.19, 301.51).

Adjustment Disorders:

Adjustment Disorders (309.00, 309.23, 309.24, 309.28, 309.30, 309.40, 309.82, 309.83, 309.90).

Social Problems:

Conditions Not Attributable to a Mental Disorder that are a Focus of Attention or Treatment (15.81, 61.10, 61.20, 61.80, 62.20, 62.30, 62.82, 62.88, 62.89, 65.20, 71.01, 71.02).

Substance Abuse:

Substance Use Disorders (303.9x, 304.0x, 304.1x, 304.3x, 304.4x, 304.6x, 304.7x, 304.8x, 304.9x, 305.0x-305.7x, 305.9x);

Childhood Non-Psychotic Disorders:

Attention Deficit Disorder (314.00, 314.01, 314.80);
Conduct Disorder (312.00, 312.20, 312.90, 313.81);
Anxiety Disorders of Childhood or Adolescence (309.21, 313.00, 313.21).

Other Psychological Disorders:

Gender Identity Disorders (302.5x, 302.60, 302.85);
Paraphilias (302.10, 302.20, 302.30, 302.40, 302.81-302.84, 302.90);
Psychosexual Dysfunctions (302.70-302.76, 306.51);
Other Psychosexual Disorders (302.00, 302.89);
Psychological Factors Affecting Physical Conditions (316.00);
Disorders of Impulse Control (312.31-312.35, 312.39).

Mental Retardation/Developmental Disorders:

Mental Retardation (317.0x, 318.0x-318.2x, 319.0x);
Specific Developmental Disorders (315.00, 315.10, 315.31, 315.39, 315.50, 315.90).

In tables regarding designated agencies (Part II), organic brain syndromes and schizophrenic and other psychotic disorders have been collapsed together.

The diagnosis of patients who are admitted to the Vermont State Hospital for forensic observation or under emergency conditions is frequently deferred pending adequate contact to formulate an appropriate psychiatric diagnosis.

8. Problems

At intake, each client is assessed by a DA or institutional clinician or intake worker. Part of this assessment is a problem checklist. Beginning with FY2000, 4 problem areas not previously reported (Mood, Criminal, Victim and Runaway) have been added to the problem list. The problem areas are not mutually exclusive, as an individual may have more than one type of problem. Since this assessment is conducted only at intake, the problems may not be current for long-term clients. Problems apparent at intake may have been resolved and/or new problems may have arisen.

9. Length of Stay

Information on clients' length of stay is based on admission dates reported by designated agencies and institutions. These dates represent the most recent admission to treatment at the particular facility, not the date of their first admission. For this reason, these figures may substantially understate the total length of time clients have been in treatment.

Community programs vary in their standard operating procedures with regard to discharging and readmitting clients. Some programs routinely discharge clients after specified periods of inactivity. Other programs rarely discharge long-term clients with severe and persistent disorders.

10. Individual and Group

Individual and group services include individual, group, and family therapy. Outpatient services reported in this document refer to services received by clients. A group treatment session in which one clinician meets with five clients,

for instance, is counted as five services. Individual treatment services involving couples or families may involve multiple services as well. Individual treatment services tend to last about one hour. Group treatment services average about 1 1/2 hours statewide. Individual and group services are reported for outpatient programs only.

Individual treatment is a method of treatment, which uses the interaction between a therapist and a patient, a couple, or a family, to promote emotional or psychological well-being. Group therapy refers to a method of treatment of developmental disorders which uses the interaction between a therapist and two or more patients to promote emotional or psychological well-being. Group therapy may, in addition, focus on patients' adaptive skills involving social interaction and emotional reactions to reality situations.

11. Day Services

Day Services include day activity, social recreation programming, day treatment, intensive day programming and day hospital. Day services average about 3.2 hours in duration statewide, but the average duration varies from less than 2 hours to 6.6 hours at the various providers.

Day Treatment Services (Table 2-2) include Day Activity, Day Treatment and Intensive Day programming, but do not include day hospital. This table enumerates the services provided by the specified program regardless of the program to which the client was assigned.

Day activity is primarily social and recreational services with minimal emphasis on structured, professionally rendered programming, which is provided outside the client's residential setting. These services are typically offered to older residents of community care (boarding) homes whose ability to function in the community can be enhanced or maintained through programs that resemble traditional senior citizens centers. The day activity program is required to provide a set of core, professionally monitored services including periodic evaluation of general health status; monitoring of health problems that can be managed in non-medical settings; nutrition services; counseling and training in the use of leisure time; and assistance with basic activities of daily living as necessary.

Day Treatment uses a variety of treatment modalities to promote emotional or psychological change or to alleviate the effects of developmental disorder or to prevent deterioration of the patient's emotional or physical condition. Services include supportive counseling, preventive or restorative services, vocationally habilitative services, recreational therapy, and instruction in self-care relating to health maintenance. Services must be at least two hours in duration and should meet the needs of the client as identified in the Individual Program Plan or Individualized Treatment Plan.

Two levels of Intensive Day Programming are provided to clients depending on their needs. Intensive Day Programming A services are offered to persons who require intensive, professionally directed and/or provided treatment or habilitation. This intervention is likely to include: training in basic self-care; speech, physical and/or occupational therapy; mobility training; and programming to reduce inappropriate and/or maladaptive behaviors. Intensive Day Programming B is an intervention designed primarily for individuals whose greatest barriers to increased independence are limitation in self-direction and the ability to achieve greater self-sufficiency in major aspects of daily life. Services to be offered include training the person to: follow verbal, pictorial, and written directions; perform multi-step tasks in proper sequence within an appropriate period of time; increase attention span, ask questions or seek assistance when needed; increase personal initiative; develop temporal skills, manage personal financial resources; independently use common community resources such as transit services; recognize situations that are dangerous or threatening to health and respond properly; and behave in a manner that is appropriate to the situation and to those (e.g., peers, teachers, supervisors, et. al.) with whom the individual is interacting.

12. Chemotherapy

Chemotherapy includes both the prescription by a physician or qualified nurse of psychoactive drugs to favorably influence or prevent mental illness and the monitoring and assessment of patient reaction to prescribed drugs. Chemotherapy services tend to average about 30 minutes in duration. Chemotherapy services are reported for outpatient programs only.

13. Diagnosis and Evaluation

Diagnosis and evaluation refers to psychiatric, psychological, psychosocial and/or developmental assessment and the preparation of individualized plans, including the administration and interpretation of psychometric tests and the preparation of reports. Diagnosis and evaluation services average about one hour and twenty minutes in duration. Diagnosis and evaluation services are reported for outpatient programs only when they are recorded as a separate

service. In some developmental services programs, diagnosis and evaluation is considered to be part of the general service package and is not recorded as a separate service.

14. Case Management Services

Case management consists of a group of activities designed to assist clients in obtaining medical, educational, social and other external services to enhance community functions. Additionally, it encompasses non face-to-face interventions focusing upon treatment issues. Case management services provided to clients of mental health programs include social support, telephone client support, service coordination, treatment planning/care review, collateral contact and collateral telephone contact and specialized rehabilitation services. Case management services in developmental service programs include individual community integration, group community integration, service coordination/referral, monitoring and advocacy.

15. Vocational Services

Vocational services at designated agencies include vocational assessment, training, placement, and follow along, as well as sheltered employment and placement in supported work at private sector businesses. Mental health workers provide support and encouragement to both employees and employers. Vocational services in this report include services provided under contract with the Department of Developmental and Mental Health Services for specifically vocational programming. Other employment-related services that are reported under the general heading of support services, however, will not appear as vocational services in this report.

16. Residential Services

For purposes of this report, residential services include both community and institutional residential services. Community residential services include group homes, staffed apartments, intermediate care facilities for people with mental retardation (ICFMR) and individualized placements that are funded by the Department of Developmental and Mental Health Services. These residential services frequently include case management, day services, and other therapeutic educational and supportive services as part of the overall residential service package. In previous reports, services provided under supervised apartment programs are treated as outpatient services, not residential services.

Community residential facilities that house community mental health and/or developmentally disabled clients but are not funded by the Department of Developmental and Mental Health Services are not included in this report. These facilities include community care homes, nursing homes, boarding houses, some intermediate care facilities for the developmentally disabled, and a number of other residential settings. Residential substance abuse treatments provided by Designated Agencies are also excluded from this report.

Group homes provide full-time supervised living situations for persons who do not require intensive training but for whom semi-independent living is not yet appropriate. The majority of these programs serve adults who are also enrolled in day activity and/or vocational training programs.

Staffed apartments are residential settings for one to three individuals. These residences provide intensive, individualized programs of habilitation. Staffed apartments maintain full-time, live-in staff. In addition, specialized services of professionals are also likely to be needed. In addition to residentially-based habilitation and training, residents should participate in other day services that are conducted away from the residence.

Intermediate care facilities for people with mental retardation are residential settings that provide intensive programming for children and adults with severely handicapping conditions. Highly-structured developmental programming and supervision are provided on a 24 hour basis by on-site staff. Residents of such facilities have substantial deficits in self-care skills and may have associated physical handicaps that severely limit their mobility.

Individualized placement services include developmental homes and therapeutic foster care. Developmental homes provide residential services offered within a typical family and community setting for individuals with developmental disabilities. Individualized services are offered to one or two persons in each home. Therapeutic foster care provides individualized treatment in a well-supervised, nurturing family environment to youth who are experiencing a severe emotional disturbance within a community-based, family environment. Similar to traditional foster family care, the child or adolescent is removed from his or her natural family and placed in a therapeutic foster home. Generally, no more than one or two youth are placed in a home at the same time, enabling therapeutic foster parents to provide intensive one-to-one supervision. Therapeutic foster parents receive on-going training and supervision in order to

acquire the skills necessary to implement the treatment plan. Extensive support services are provided to foster parents.

Community residential services consist of residential days. Where residential services are reported to the Department of Developmental and Mental Health Services in terms of hours in residence during periods of more than one day, the total residential days is derived by dividing the total residential hours by 24.

Institutional services are days in residence at the Vermont State Hospital. The day on which patients were admitted to these institutions is included, while the day patients were discharged is excluded.

17. Condition on Termination

Clinical staff are asked to rate the condition of each client whose case is closed as "improved," "unchanged," or "worse." These ratings represent the professional opinion of the clinicians. Condition on termination is not reported by the Vermont State Hospital.

Discharge rates reported for Designated Agency clients may underestimate the actual rates. This occurs because it was not possible to identify clients who were discharged during a quarter in which they received services and their condition on termination had not yet been rated.

Clients who died while they were on the rolls of the community program or institutions are counted as discharged clients and are included in the discharge rate.

18. Admissions and Discharges

Admissions to and discharges from the Vermont State Hospital include both first admissions and readmissions. Individuals with more than one admission or discharge during the year have been counted more than once in these totals.

For purposes of calculating total patient days and overall daily census, the day each patient is admitted to the hospital is counted as a full day in residence, while the day each patient is discharged is not counted as a day in residence.

19. Legal Status

Patients are admitted to the Vermont State Hospital in one of several legal statuses. These have been grouped into four categories for purposes of this report: voluntary, emergency, forensic and other. Emergency, forensic and other admissions are all involuntary admissions to the Vermont State Hospital.

Voluntary admissions include conditional voluntary admissions and truly voluntary admissions. In order to qualify as a conditional voluntary admission, the patient must have enough insight and capacity to make a responsible application. He or she must be mentally ill and in need of hospitalization. He or she must want to be admitted to the hospital as a voluntary patient; no third party may sign the patient in. Conditional voluntary patients must sign a consent form for admission which states that they understand their treatment will involve inpatient status, that they desire to be admitted to the hospital, and that they consent to admission voluntarily, without any coercion or duress. There is no special time limit on this type of admission. When the treatment team feels the patient is well enough to leave the hospital, he or she may be placed on a pre-placement visit, conditionally released, or discharged.

Truly voluntary admissions are similar to conditional voluntary admissions except that the patient must be discharged immediately when he or she gives notice.

Of the 10 voluntary admissions to the Vermont State Hospital during FY2000, all were conditional voluntary admissions, none were truly voluntary.

Emergency admission includes admissions for emergency examination and admissions under a warrant for immediate examination. Admissions for emergency examination occur upon written application by an interested party accompanied by a certificate signed by a licensed physician who is not the applicant. The application sets forth the facts and circumstances which constitute the need for an emergency examination and which show that the person is in need of treatment. After being examined by a VSH psychiatrist and found to be in need of hospitalization, the application for involuntary treatment is filed with the Waterbury Circuit Court. A hearing date is then set. (Patients are sometimes administratively discharged or conditionally released prior to the hearing date.)

Admissions under a warrant for immediate examination occur in emergency circumstances in which a certification by a physician is not available without serious and unreasonable delay and when personal observation of the conduct of a person constitutes reasonable grounds to believe that the person is in need of treatment and that he or she presents an immediate risk of serious injury to self or others if not restrained. A law enforcement officer or mental health professional may make an application, not accompanied by a physician's certificate, to any district or superior judge for a warrant for an immediate examination. If the judge is satisfied that a physician's certificate is not available without serious and unreasonable delay and that probable cause exists to believe that the person is in need of an immediate examination, the judge may order the person to submit to an immediate examination at the Vermont State Hospital. Upon admission, he or she shall be immediately examined by a licensed physician. If the physician certifies that the person is in need of treatment, the person shall be held for an emergency examination (discussed above). If not certified, the person must be discharged immediately.

Of the 114 emergency admissions to the Vermont State Hospital during FY2000, 107 involved emergency examinations and 7 involved warrants for immediate examination.

Forensic admissions include admissions for court-ordered observation and commitments following competency and hospitalization hearings. Admissions for observation occur when a district court sends a criminal defendant to the Vermont State Hospital for psychiatric evaluation. An outside forensic psychiatrist sees the patient to determine if he or she was insane at the time of the alleged offense, had the mental state required for the offense charged, or is competent to stand trial for the alleged offense. These orders vary from 15 to 60 days. These patients cannot leave the hospital or be released from the hospital without an order from the court. Once the examination has been completed and the evaluation is received by the court, a hearing date is set for final disposition.

A commitment following a competency and hospitalization hearing is a civil commitment following an observation order and a hearing on the question of competency to stand trial and sanity at the time of the offense. In most cases it means that a person has been found not competent to stand trial and in need of hospitalization. All relaxation of restrictions must be approved by the head of the hospital. Some patients have to be returned to court before being released to the community, and in these cases all requests for relaxation of restrictions must be approved by the head of the hospital and the Commissioner. Prior to discharge, clear-cut aftercare plans must be approved by the head of the hospital, and the state's attorney requires a 10-day written notice prior to any release.

Of the 84 forensic admissions to the Vermont State Hospital during FY2000, 77 were for observation and 7 were for commitment following competency and hospitalization hearings.

Other types of legal status include revocation of conditional release, revocation of orders of non-hospitalization, involuntary court commitment for 90 days, and transfers under interstate compact. A revocation of conditional release occurs when the head of the hospital revokes a conditional discharge before that discharge becomes absolute because the patient failed to comply with the conditions of the discharge. A revocation of orders of non-hospitalization occurs when a judge revokes an order of non-hospitalization because the patient failed to comply with the conditions of the order. An involuntary court commitment for 90 days applies to a patient who has been committed by the court after having been found mentally ill and in need of treatment. This is a civil commitment for a period not to exceed ninety days. If, prior to the expiration of the court commitment, the treatment team feels the patient is not ready to leave the hospital, they may apply for continued treatment. If the patient is well enough to leave the hospital, he or she may be discharged at the expiration of the court commitment order. Transfers under interstate compact usually occur when the patient is a former Vermont State Hospital patient (this is not a necessary condition, however) and is in an institution in another state. When both states' Departments of Developmental and Mental Health Services agree that it would be in the best interest of the patient to return him or her to this hospital, the patient is transferred on a "transfer under the interstate compact." The patient must be committed to the hospital in the other state since voluntary patients cannot be transferred under this compact.

Of the 16 VSH admissions with a legal status listed as "other" in this report, 5 were involuntary court orders for 90 days, 4 were involuntary hospitalization other than 90 days or one year, one was a revocation of conditional release, 5 were revocations of orders of non-hospitalization, none were interstate compact, and one was other.

20. Type of Admission

Patients reported as first admissions to the Vermont State Hospital have had no previous admissions to that institution. Patients reported as readmission have previously been admitted to the hospital, although those admissions may not have occurred during the report period. The reader should keep in mind that the length of stay of first admissions includes all of the time these patients have spent in the Vermont State Hospital while the length of stay of readmission includes only the current admission which may be only a fraction of their total time in the hospital.

21. Discharge Rate

The discharge rate for clients admitted to the Vermont State Hospital during FY2000 (Tables 3-14 through 3-19) is based on the number of days between each patient's admission to the hospital and his or her discharge. Patients discharged six or fewer days after their admission are reported as discharged within 1 week, patients discharged 13 or fewer days after their admission are counted as discharged within 2 weeks, etc. It should be kept in mind that these discharge rates are cumulative, not mutually exclusive. Patients counted as being discharged within one week of their admission are also counted as being discharged within two weeks of their admission, etc.

22. Length of Stay

Two measures of the length of stay of patients in residence at the Vermont State Hospital at the end of the fiscal year are presented in Tables 3-20 through 3-25. The arithmetic "mean" is derived by adding the length of time between each patient's most recent admission and the last day of the fiscal year (June 30, 2000) and dividing the grand total by the number of patients in residence at the end of the year. The "median" length of stay is the time between the most recent admission and the end of the year for the patient who had been at the hospital as long as half of the patients in residence. The median is the fiftieth percentile.

At any given time, many patients will have been in the hospital relatively short periods of time while a few patients will have been in the hospital for very long periods of time. Because of this the distribution of lengths of stay is "skewed to the right." In this situation the mean is always greater than the median. The arithmetic mean presents a more accurate picture of the total utilization of the Vermont State Hospital by all patients in the various categories reported, while the median presents a more accurate picture of the length of stay of individuals in the categories.